MASSACHUSETTS INST OF TECH CAMBRIDGE OPERATIONS RESE--ETC F/G 5/1 AD-A034 109 MATERIAL REQUIREMENTS PLANNING: A STUDY. (U)
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AD-A034 109

MATERIAL REQUIREMENTS PLANNING: A STUDY

MASSACHUSETTS INSTITUTE OF TECHNOLOGY CAMBRIDGE, MASSACHUSETTS

NOVEMBER 1976

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SECURITY CLASSIFICATION OF THIS PAGE (When Date Entered)

REPORT DOCUMENTATION PAGE	READ INSTRUCTIONS BEFORE COMPLETING FORM				
Technical Report No. 128	3. RECIPIENT'S CATALOG NUMBER				
MATERIAL REQUIRMENTS PLANNING: A STUDY	5. TYPE OF REPORT & PERIOD COVERED Technical Report November 1976 6. PERFORMING ORG. REPORT NUMBER				
Ajit S. Kanodia	N00014-75-C-0556				
Performing organization name and address M.I.T. Operations Research Center 77 Massachusetts Avenue Cambridge, MA 02139	10. PROGRAM ELEMENT, PROJECT, TASK AREA & WORK UNIT NUMBERS NR 347-027				
O.R. Branch, ONR Navy Dept. 800 North Quincy Street Arlington, VA 22217 14. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office)	November 1976 13. NUMBER OF PAGES 154 pages				
14. MONITORING AGENCY NAME & ADDRESS(If different from Controlling Office)	15. SECURITY CLASS. (of this report) 15e. DECLASSIFICATION/DOWNGRADING SCHEDULE				
Releasable without limitation on dissemination.	Approved for public release; Distribution Unlimited				
17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, if different fro	om Report)				
Material Requirements Planning Inventory Management	,				
20. ABSTRACT (Continue on reverse side if necessary and identity by block number) See page 2.					

MATERIAL REQUIREMENTS PLANNING: A STUDY

by

AJIT S. KANODIA

Technical Report No. 128

Work Performed Under

Contract N00014-75-C-0556, Office of Naval Research

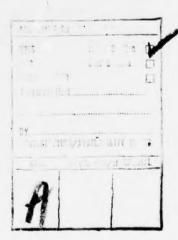
Multilevel Logistics Organization Models

NR 347-027

M.I.T. OSP 82491

Operations Research Center
Massachusetts Institute of Technology
Cambridge, Massachusetts 02139

November 1976



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FOREWORD

The Operations Research Center at the Massachusetts Institute of of Technology is an interdepartmental activity devoted to graduate education and research in the field of operations research. The work of the Center is supported, in part, by government contracts and industrial grants-in-aid. The work reported herein was supported (in part) by the Office of Naval Research under Contract N00014-75-C-0556. Additional support was provided by the Defense Advanced Research Project Agency under Contract N00014-75-C-0661.

ABSTRACT

Inventory management techniques have gained in importance in the past few years because of the cash crunch being faced by most companies. Material Requirements Planning (MRP) is gaining rapidly in popularity, specially after the APICS (American Production and Inventory Control Society) MRP Crusade. The technique is being presented as if it were the cure for all ills. The purpose of this report is to identify a number of issues that are relevant to MRP and, wherever possible, to propose an approach. Another purpose is to study how firms tackle these issues and to present real-life implementation characteristics. With this in mind, seven firms were interviewed personally. The study concludes that the issues are largely unresolved in industry and whatever benefits are accruing are mostly due only to better timing information generated by the explosion process rather than any other formal procedures. It follows that further benefits are achievable if the issues are tackled in a scientific manner.

ACKHOWLEDGEMENTS

I would like to thank Professors Arnoldo Hax and Stuart Hadnick for making this research possible and for their help and guidance.

Thanks are due to Paul Bacigalupo (IBM), Romeyn Everdell (Rath & Strong), Harlan Meal (Arthur D. Little), Jeffrey Miller (Harvard Business School), Harvey Shycon (Harvey Shycon and Associates) and Linda Sprague (University of New Hampshire) for the excellent discussions they made possible by being so generous with their time.

Special thanks are due to all the people with whom I held discussions in the firms I visited for bearing with me while I subject them to numerous questions and for the information they provided. They must, unfortunately, remain anonymous.

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CHAPTER 1

WHAT IS MRP?

The following discussion assumes reader familiarity with MRP. A good description of MRP can be found in the book by Orlicky<45>. A glossary of terms can be found in COPICS (Communications Oriented Production Information and Control System) publication by IBM<13>.

MRP has been defined in the following terms: "A Haterial Requirements Planning (MRP) system, narrowly defined, consists of a set of logically related procedures, decision rules and records (alternatively, records may be viewed as inputs to the system) designed to translate a Haster Production Schedule into time-phased net requirements and the planned coverage of such requirements, for each component inventory item needed to implement this schedule."

MRP is basically an information system. Looking at it from another point of view, it is a simulation technique by which we can simulate shop floor activity given a master production schedule. The logic and mathematics of MRP is essentially very simple - given the gross requirements for an item we net it out against the on-hand quantity to arrive

by the lead time for the item, which is then offset by the lead time for the item to generate the timing information of when manufacture of this item should be started and hence when its lower level item should be available. When this is done through the entire product structure and for the entire master schedule we have a simulation of what the activities of each work centre should be at what time and when purchased items should be ordered and in what quantities. A single level computation can be schematically laid out as in Figure 1. Lot for lot lot-sizing has been assumed.

A few points that need to be noted are:

- is properly applicable to dependent demand Items. The demand for an item is said to be independent if its demand is not a function of the Jemand for another item. The demand for an item is said to be dependent when its demand is a function of the Jemand for another inventory item.
- 2. The process has to start with a schedule that specifies how much we will manufacture in each period, for the end item. This document is the Master Production Schedule.

Lead time = 2 perio			Item	1 A				
Periods	1	2	3	4	5	6	7	
Gross requirements	10	20	10	5		30	20	
Scheduled receipts								
On hand	30	20	0	-10	-15		-45	-65
Net requirements				10	5		30	20
Planned-order releases		10	5		30	20		
		1	1		1	1		

Creates Gross Requirements at the next level

Figure 1 MRP explosion illustrated.

- 3. To properly carry out the explosion process we have to know the stages the items go through. He also have to know information such as for each unit of item A we need two units of item B and it takes one period to build it. Such information is maintained in the 'Product Structure' or 'Bill of Materials'.
- know the on-hand quantity and scheduled receipts for that item. This information is maintained in the 'Parts Haster' or 'Invantory Records'.
- open order and gets recorded in the 'Scheduled' Receipts' row.
- 6. An inventory item can be a component of a number of end-products, in which case the requirements for the item are derived from the master schedules of all the end-products of which it is a component.
- 7. Using lot-sizing procedures, a number of net requirements may be combined into a single order in order to minimize inventory costs. Thus net requirements are an input into the decision making process.
- 8. An item may be a component at different levels in the structure of different or even the same item. To get around the problem this creates for efficient fotsizing

and explosion, a technique known as low-level coding is used whereby the lowest level at which an item occurs in the structure of any end item is identified. The item is processed only when that lowest level is reached in the level by level processing. (See Orlicky<45> page 63 for a detailed explanation.)

A schematic representation of an MRP system is given in Figure 2.

MRP in Perspective

A large number of functions have to be performed to support production related manufacturing application. The application areas that have been identified by COPICS are shown in Figure 3 which is a reproduction of Figure 2 from COPICS, Hanagement Overview<13>. (COPICS is a set of eight manuals "that outline the concepts of an integrated computer-based manufacturing control system.") Of the 12 areas identified, Inventory Hanagement happens to be one of them. It is in this area that HRP is applicable. Hence, HRP is only applicable in one of the twelve areas related to production - it is not a panacea for all production problems. Any claim that the Inventory Management subsystem is the most important subsystem is akin to saying that one particular transistor is the most important in an amplifier

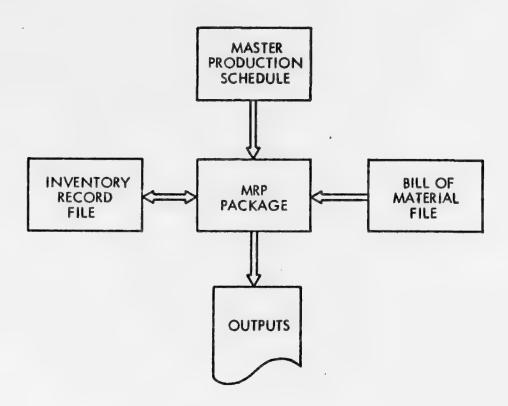


Figure 2 MRP schematic representation.

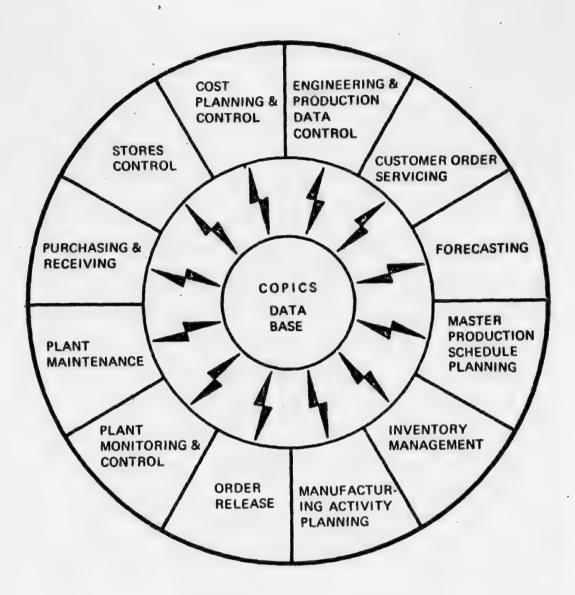


Figure 3 COBICS production related manufacturing applications.

circuit: The Inventory Management subsystem is as important as the other subsystems and the performance of any one subsystem depends on how well every other subsystem has performed. These dependencies have been shown in Figure 4 which is a reproduction of Figure 23 in COPICS, Management Overview<13>. (The starred boxes are part of MRP.)

Another thing that should be pointed out is that MRP is an old concept that has been made possible by the computer and popular by APICS (American Production and Inventory Control Society). Only it was not called MRP then. Romeyn Evergell and Arnold Putnam in an article in Production and Inventory Hanagement<55> mention an MRP like implementation some 20 years ago. As MRP becomes more popular older implementations may be revealed.

MRP is not a perfect technique. A number of issues still need to be looked into. Some of these are:

- 1. Where, why and how do we keep safety stock?
- 2. How do we set and control lead times?
- 3. Is there a need to freeze the master production schedule over the cumulative production lead time?
- 4. How do we master schedule?
- 5. Do we control every item by MRP?
- 6. Where, how and why do we lot-size?

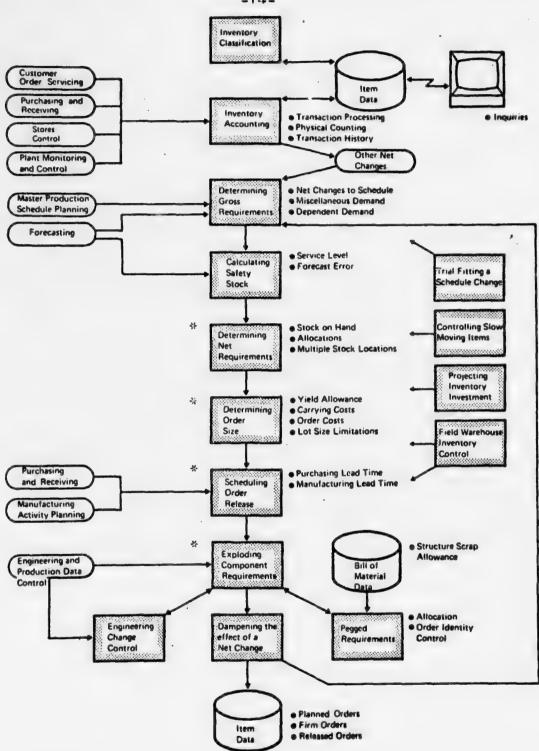


Figure 4 Inventory management functions.

We examine these points in the next six chapters in some depth.

CHAPTER 2

THE MASTER PRODUCTION SCHEDULE

Haster production scheduling is the process of arriving at a master production schedule. A master production schedule is a document that answers the following questions about the end items: What products should be produced? In what quantities should they be produced? When should they be produced?

Master production scheduling is an important function regardless of whether we use MRP or not. It is a co-ordinating function between manufacturing, marketing and finance - and sometimes engineering. Master scheduling is a decision making process that is both a threat and an opportunity.

MRP and Haster Scheduling

The inventory management system has to operate within the constraints imposed by the master production schedule. In relation to HRP, master scheduling becomes very important because it is the prime and driving input into the MRF system. An HRP system is an infinite loading system. As Romeyn Everdell put it "An HRP system can explode anything -

and too frequently it does!".

HRP literature and Master Scheduling

It is an interesting observation that until recently master scheduling was not recognised in its importance to MRP and was considered to be something external. Somehow, it was assumed to be present. Amongst the first people to point out the importance of master scheduling in MRP was Romeyn Everdell<22> in 1972. Recently, this importance has become more and more recognised. Wight, in his book<69> says "The master schedule is to an MRP system as a computer program is to a computer". He also says "The design and management of the master schedule are recognised today as keys to the success - or failure - of an MRP-based system".

Despite this recognition, however, literature on HRP and master scheduling is singularly lacking. Numerous articles were published on HRP in Production and Inventory Hanagement during the APICS HRP Crusade - but not a single one of them was on the topic of master scheduling to the best of my knowledge.

Existing literature does little more than point out that the master schedule has to be feasible. Hight<69> says "The master schedule cannot be overstated or priorities will become invalia". No formal procedures are provided to help

arrive at a feasible schedule and to check the feasibility of such a schedule.

Feasibility Management - an Ald

We present a technique to manage the master schedule to a feasible schedule.

Suppose a firm plans to produce certain quantities of certain products at different times. In terms of production capacity, what impact does the plan have? The problem is best viewed in terms of a three dimensional matrix as in Figure 5.

For each product the firm makes, it maintains routing information. Thus, for product P7, the routing file tells us that the processing takes place in work centres N1, H3, H4, H5 and H6. The routing file also contains the sequence of operations and tead time information such as setup time and standard work-centre requirements (in terms of man-hours, dollars or some other unit). He thus know that in order to produce X17 units of prodect P1 in time T7, we need L171 units of capacity at work centre H6 in time T1, L172 units of capacity at work centre H4 in time T2 etc. The matrix can be completed in this fashion for every product - time combination (such as X17) planned.

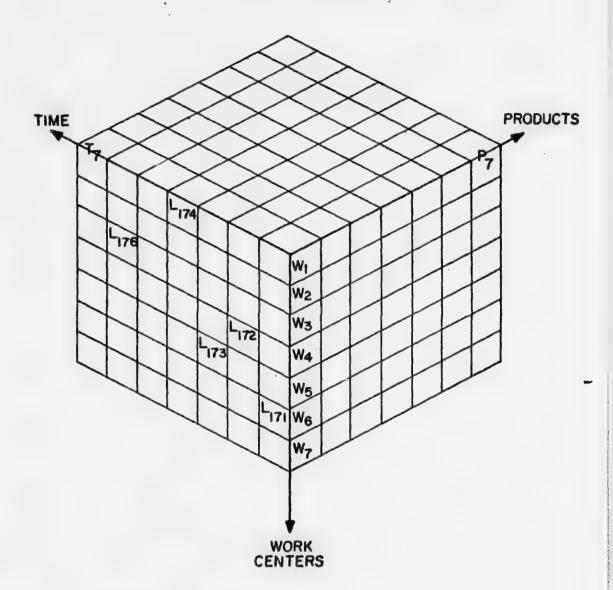


Figure 5 Product - time - work centre matrix.

We can now take cross sections along the different axes to come up with useful information. First, let us consider a norizontal cross section i.e. consider all the information for a given work centre, say H1. If we sum the capacity requirements of all the products by each time unit, we get a load profile for the work centre. This may look as in Figure 6. When we superimpose on the plot the planned capacity, we can see at a glance that the work centre will be overloaded at times and underloaded at other times.

Next consider a vertical cross section parallel to the product-work centre plane. This gives us information about the capacity requirements in a given time unit at the different work cantres generated by all the planned products. A typical plot is shown in Figure 7.

Lastly, consider a cross section parallel to the time-work centre plane. This gives us the load profile at different work centres generated by a product. A typical plot may look as in Figure 8.

All of these plots provide useful information and will help us keep our master schedule feasible. In order to achieve this, the following steps need to be carried out
(1) Aggregate the products into product groups. All the products in a group have similar routings. At an

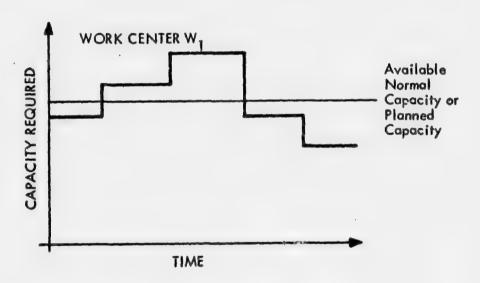


Figure 6 Work centre load profile.

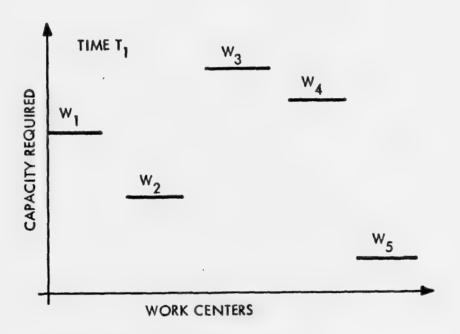


Figure 7 Time load profile.

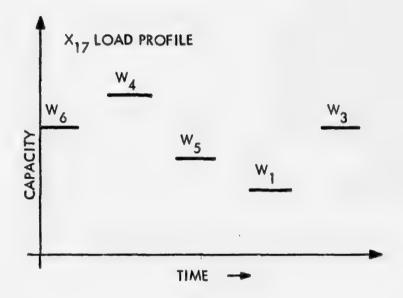


Figure 8 Product load profile.

aggregate level we will schedule for the product groups. Thus all diffusion pumps would be in one product group, all mechanical pumps could be in another etc. This has to be done very infrequently.

- (2) For each group, define a "unit" which provides a meaningful load and in whose multiples we will be dealing to arrive at initial guidelines. Thus, for diffusion pumps the "unit" might be 5 pumps. For a small electronic instrument the "unit" might be in 100 s because 5 instruments do not provide a meaningful load and we schedule only in multiples of hundreds.
- (3) For the 'unit' of each product group, generate a load profile at different work centres created by the 'unit'. This load profile is similar to the one shown in Figure 8.
- (4) Based on sales forecasts and strategy, arrive at the ratios in units at which you would like to produce. Such a ratio might be 211 for diffusion pumps to mechanical pumps. Thus for each "unit" of a mechanical pump we would like to produce 2 "units" of diffusion pumps. Based on probability estimates, we may arrive at 2 or 3 such sets of ratios.

(5) For each set of ratios and using the load profiles, it is easy to arrive at absolute numbers of maximum units for each product group that we can make in any one period.

All the steps outlined so far are performed very infrequently. The next few steps are much more frequent.

- (6) When arriving at a master schedule, the first step is to arrive at aggregate numbers by groups. (This procedure being described is only one to help keep the master schedule feasible in an easy and systematic way it is not a master production scheduling technique.). These aggregate numbers must lie within the upper bounds computed in step 5.
- (7) Items within a product group can be in any ratio so long as their sum does not exceed the group total.
- (8) Once a detailed schedule is arrived at within constraints 6 and 7, it is exploded using MRP. This process generates for us detailed load profiles at every work centre.
- (9) Compare these detailed profiles to actual capacity. It may be possible to absorb small excesses and imbalances. This is a decision production people have

to make on reviewing the loads.

(10) Significant imbalances that cannot be absorbed have to be reconciled by cycling back and changing the master schedule. Once again we are helped in this by the load profiles of step 3.

Should significant imbalances occur regularly it means that (a) product groupings be re-examined and (b) the load profiles be re-examined for accuracy.

A schematic diagram of the more frequently performed steps (step 6 onwards) is given in Figure 9.

Modelling Approaches to Haster Scheduling

There are a number of modelling approaches to master scheduling available in literature. In the following pages we present some of these models and comment on their relevance in the context of MRP.

(a) Linear Programming models

These are linear and quadratic cost models which can be subdivided into fixed and variable work force models. Glassical models are the ones proposed by Bowman<10>, Hanssmann and Hess<28> and Holf, Modigilani, Muth and Simon<30>. These models are easy to solve using linear

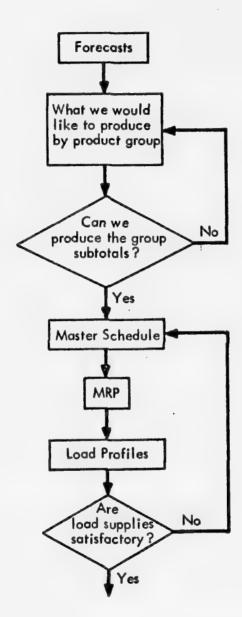


Figure 9 Feasibility management flowchart.

programming techniques. However these models

- ignore setups
- ignore details such as work centre capacities
- ignore lot-sizing at intermediate levels
- ignore multi-stage considerations
- require aggregation of end items into product groups
- this means that we have to disaggregate to arrive at a detailed schedule

(b) Lot-Size models

These models take into consideration the setup costs involved. Because of this and lot size indivisibility these models become

- large scale
- integer
- nonlinear

These models are multiproduct models but are also single-stage and so intermediate stages are not considered.

Hanne<37> reformulated the capacitated non-linear lot-size model as a linear program. The resultant model was computationally infeasible due to the large number of equations. Hethods to overcome these difficulties were proposed by Dzielinski and Gomory<19> and Lasdon and ferjung<34>.

There is a set of models for multi-stage problems that allow for an item to have multiple predecessors (a predecessor is an item that goes into another item) but only a single successor (a successor is an item into which another item goes). Also, all these models are uncapacitated in that work centre capacities are not considered in arriving at the optimal jot sizes. These models also deal with only a single final groduct.

Schussel<57> has developed a simulation model and heuristic decision rule while Crowston. Wagner and Williams<14> have developed a dynamic programming algorithm. Both these assume that the lot-size at a stage is an integer multiple of the lot-size at the succeeding stage in an optimal solution. Crowston, Wagner and Williams<14> prove that under certain assumptions of constant continuous final product demand, instantaneous production, infinite planning horizon and time invariant lot sizes the 'integer multiple' assumption is correct.

In another paper Crowston, Hagner and Henshaw<15>
showed that heuristic routines do as well as the dynamic
programming model with less computation time.

Lanzenhauer has developed a couple of models for the general case of multiple products with multiple predecessors

and successors. One of these<26> is a mathematical programming model and the other<27> is a bivalent linear programming model. Unfortunately, these models are as yet infeasible.

(c) <u>Hierarchical models</u>

These models attempt to provide an integrated approach to level by level decision making with a view to avoid suboptimisation. Using this technique, decisions made at higher levels provide constraints to lower level decision making. At each step a different mathematical model is used.

Models have been suggested by Hax and Meal <29>, 8itran and Hax<9> and Armstrong and Hax<3>. The approach used is to divide items into three levels - Items (the final product), families (groups of Items that share a common setup cost) and Types (groups of Families with similar costs per unit of production time and similar seasonal demand patterns). Aggregate production planning is done by Types and the results are then disaggregated.

However, these models are also single-stage models and hence not directly applicable in the MRP context.

CHAPTER 3

FROZEN PRODUCTION SCHEDULE

Consider the requirements plan shown in Figure 10.

The product has a cumulative lead time of 7 periods. Consider now that evarything is proceeding according to plan until period 5. In period 5 we wish to revise the master production schedule for net requirements in period 9 based upon recent information. Can we do this? Consider the problems we have to face in order to be able to do this.

already started the assembly process for the lower level items in order to be able to satisfy the period 9 requirements. Thus Item C has already been made and item B is in the process of being assembled in a planned quantity to a planned schedule. If we now decide we want to increase the master schedule then an additional quantity of Item B has to be made available somehow by period 6 when the assembly of Item A begins. An additional quantity of B can be made available only if more C is produced because Item C goes into the production of Item B. However, we have only one period in which to achieve all this.

ead time = 1	End item 2								
	1	2	3	4	5	6	7	8	9
Net requirements									20
Planned-order releases								20	
ead time = 2		Îtei	n A					1	
Gross requirements								20	
Scheduled receipts									
On hand									
Net requirements								20	
Planned-order releases						20			
.ead time = 2		lte	m B			1			
Gross requirements						20			
Scheduled receipts									
On hand									
Net requirements						20			
Planned-order releases				20					
Lead time = 2		lte	m C	1					
Gross requirements				20					
Scheduled receipts									
On hand									
Net requirements				20					
Planned-order releases		20							

Figure 10 Time-phased requirements plan

- 2. If we want to reduce the master schedule then we have the problem of already having produced item C in quantities greater than actually needed. He will thus have excess of lower level items. Also, we will have unutilized capacity unless we can find some other Item for production and this is unlikely since by its very nature HRP makes items available only according to plan or we are lot-sizing and producing not only for today but for future needs as well.
- 3. An increase in master schedule will tend to upset the shop load balance which was achieved using the original master schedule.

All these factors lead us to the conclusion that the master production schedule has to be frozen over the cumulative lead time when using MRP. There is a certain amount of flexibility, however, and it is provided by the following factors.

- i. If a number of the lowest level items are items of common usage then the length of the frozen horizon can be reduced by the cumulative lead time of these common usage lowest level items. This is because we assume that increases and decreases in the master schedule are equiprobable and will tend to cancel out.
- 2. The aggregate total of production quantity is more

critical than the quantity of any one time period alone. Thus, if two adjacent period net requirements at the master schedule level were 100 each then it is easier to cope with changes that make the master schedule 110 and 90 or, 90 and 110 rather than 110 and 100. This is easy to follow if we imagine the addition of a net requirement of 20 in period 10 in Figure 10. If now in period 5 we want to change the master schedule to 25 in pariod 9 and 15 in period 10 then how do we meet the increased requirement of period 9? What makes this problem less difficult is the fact that we will have the required number of item C because item C has been completed in a lot of 20 for period 10°s demand! Hence the problem is less severe.

- 3. As discussed in the chapters on safety stock and lead time, we can engage in expediting activity if capacity is available. Hence, at work centres not being run to capacity, we can still tolerate changes.
- can provide for changes in the master production schedule within the cumulative lead time to the extent that we maintain safety stocks to tackle such uncertainty.

HRP is hence most useful when the master schedule can

be frozen over the cumulative production lead time. There is a little flexibility available but that is mostly due to capacity.

Otherwise MRP can be viewed as an information system or a simulation technique that can warn us in advance of what the likely effects of changes are. It can give us useful information such as "you can do this provided you are willing to delay requirement X or requirement Y".

Hany firms do have some of these flexibilities and change the master schedule within the cumulative lead time. It is important that such firms know where their strengths lie in order to allow such changes. Equally, it is also important for firms that do not have these flexibilities to be aware of the need for a frozen schedule.

CHAPTER 4

SAFETY STOCK

Safety stock is needed to safeguard against uncertainty. Uncertainty may be of many types.

- (1) Uncertainty in damand of the end product
- (2) Uncertainty in demand of intermediate Items
 - (a) if they are service items
 - (b) if we allow the master production schedule to be changed within the cumulative lead time
- (3) Uncertainty in lead time
- (4) Uncertainty in supply caused by variability in yield due to scrap and productivity.

These uncertainties will be present regardless of the inventory management system in use. Let us examine the uncertainties in greater depth.

(1) Uncertainty in demand of the end product

If the firm makes to order or makes only to backlog then there is no uncartainty in the demand for the end product. However, most firms do not have these luxuries and they make to forecast. Hence uncertainty is present because the actual demand may be different from the forecast demand. In the context of MRP, how is this taken care of?

The only way this can be taken care of is by maintaining safety stock for the end products. This is true regardless of whether we use MRP or reorder point. This safety stock is based on estimated forecast errors, lead time and service level.

One technique for maintaining this safety stock is the time phased order point. Let us see what this technique is and how it works.

Consider an end item (level 0 item) X. Item X has the tollowing characteristics.

Cumulative lead time = 3 Safety stock = 100

Consider the Figure 11. It shows the master production schedule and the on hand quantities. We have also shown the master production schedule to be frozen over the cumulative lead time. However, whether we freeze the master production schedule or not will only affect the quantity of safety stock we want to maintain, the rest of the technique is basically unchanged.

Period	1	2	3	4	5	6		
On hand (Safety stock) 100	100	100	100	100	100	100		
Master Production Schedule	20	15	35	15	10	20		
→ Frozen →								

Figure 11 A frozen production schedule.

matched by the quantities produced, we are in good shape. However, suppose the demand in period 1 actually turned out to be 35 units as compared to the forecast demand of 20 units. The additional 15 units are made available from out of the safety stock which will hence fall to 85 units. Our safety stock has been computed based on variability over the lead time of 3 periods. Hence we expect to match variability over the 3 periods out of safety stock. Beyond that, however, we should be back at the level of 100 units. Hence, the affect of the additional demand is shown in Figure 12.

Note that the master production schedule has been increased in the first period outside the frozen horizon.

Normally the master production schedule does not vary as forecast demand does. Instead, the on hand inventory is the shock absorber and the master production schedule is made smooth. In such cases, the only difference is that the on hand quantities will usually be larger than the safety stock. However, as soon as the on hand inventory falls below the safety stock, the master production schedule is updated beyond the frozen horizon so that the safety stock be brought back to normal at the end of the frozen horizon — and the safety stock has been calculated to take care of

Period	,2	3	4	5	6
On hand 85 (safety stock)	85	85	100	100	100
Master Production Schedule	15	35	15+ 15	10	20
	← F	rozen			

Figure 12 Changes within the frozen production schedule.

fluctuations within the frozen horizon anyway. (The technique is the same for those who believe they have to treeze the master production schedule over the cumulative lead time and those who believe it does not have to be frozen for such a length of time. Everyone agrees it has to be frozen over some length of time - hence the use of the term frozen horizon.).

Earlier we mentioned that if you believe that you do not have to freeze the master production schedule over the cumulative lead time then you could do with a smaller safety stock. The belief that you do not have to freeze the master production schedule over the entire cumulative lead, time springs from the ballef that you can rush through an order in less time than the cumulative lead time. Even if this were true, however, it is not recommended that safety stock be reduced. After all, safety stock is there for production convenience and it does not make much sense to rush through an order just to bring the on-hand inventory back to a certain level. Hence, regardless of whether the master production schedule is frozen or not over the cumulative lead time. safety stock should be calculated as If It were frozen. Also, safety stock should be replenished in the normal course of action by increasing the master schedule beyong the cumulative lead time - a rush order should not be places, otherwise the whole purpose of the safety stock is defeates.

Calculating the Safety Stock

MRP poses no special problems that might need new techniques for calculating the safety stock for the end item. Conventional techniques are applicable here too. Thus, depending on the service level desired one might calculate safety stock as

Safety Stock = factor * MAD

"factor" depends on the service level

MAD = Hean Absolute Deviation of the forecast error over the cumulative lead time.

- (2) Uncertainty in damand of intermediate items
- (a) Service Items

Demand for items that are also service Items is made up of two components.

- (1) Dependent demand arising que to demand for higher level

 Items. This is tackled as all other dependent

 demand is by MRP.
- (2) Independent demand due to service requirements. This should be tackled just like the independent demand

end items are, as explained above. Hence, for these intermediate items we maintain a safety stock. This safety stock is calculated based on the cumulative lead time, exactly as for the end products.

The independent demand is added to the gross requirements generated as dependent damand and the sum is netted against on hand inventory.

(b) Changes in the Haster Production Schedule within the cumulative lead time.

Inasmuch as the master schedule is frozen over the production lead time and the item has no service requirements, the demand for all intermediate level items is determined with certainty. However, if we allow changes in the master schedule within the cumulative lead time then the demand becomes uncertain - depending on whether there is a change or not.

If the change is a reduction then we do not need any stock to meet it - in fact we create stock. If the change is an increase in the quantity desired then depending on the timing relationships one of two things might happen.

(1) the item may have already been produced or is in the

process of being produced to the previously determined demand. In this case the desired increase has to somehow be made available. This can be achieved in one of two ways.

- (i) rush through an order expedite it. This may be possible if capacity is available. This point is discussed in Chapter 3.
- (ii) maintain a safety stock to cover such increases in demand.
- (2) the full lead time is still available to produce the item but the quantity to be produced has gone up. Once again if capacity is available then the extra quantity can be produced and the lead time maintained. If capacity is not available then safety stock will be needed.

We therefore see that the issue whether safety stocks are needed at intermediate levels or not due to the type of uncertainty being discussed depends upon the capacity limitations.

If we stick to the scheme of time phased order point and safety stock for the end items, however, then the issue discussed above does not arise. Any changes in quantity are

taken care of by the end item safety stock. Safety stock at the end item level owes its very existence to the presence of such variability!

(3) Uncertainty in lead time

Lead time uncertainty may exist at two places.

- (a) purchased Items
- (b) manufactured (assembled) intermediate items

(a) Purchased Items

Here we are dealing with an interface between HRP and the outside world. There is no guarantee that vendors will supply items based on an exact lead time. Experience shows that this lead time varies. At the plant level, we must develop a technique to counteract this variability. Two possibilities exist.

(I) Fixed Quantity

Using this technique, we keep a fixed quantity of purchased item on hand as safety stock. Thus, if the purchased item is late in arriving we issue parts from the safety stock.

Demand for low level Items is, however,

For purchased parts the demand might be lumpy or not depending in the number of end items it goes into. If the part or material is common to a number of end items its demand may tend to smooth out. However, if demand is lumpy then the question that arises is how large should the fixed quantity safety stock be?

One answer is that the fixed quantity should equal the largest expected one period demand after lot sizing. This will result in a lot of safety stock in terms of item-periods. If orders come in on time then we carry the fixed quantity forever. If orders are late then part of the fixed quantity is carried because the fixed quantity is based on the expected maximum. Hence in this technique the safety stock is not related to the order quantity.

(ii) Safety time

Using this technique we place the order for the purchased parts one safety time unit ahead of what is indicated by our requirements based on a given lead time. Thus we plan to have the parts on hand one safety time unit before we really need

them. In this way we cover ourselves for adverse variability in lead time of upto one safety time unit.

Here the safety factor is related to the order quantity in the sense that we are expecting the order quantity.

Just as we used the concept of MAD in computing the safety stock at the end product level, one can use it to calculate the safety time for purchased parts. We can compute the MAD about the expected lead time over a number of observations and use a safety time of (factor*MAD) where "factor" depends upon the service level we wish to achieve.

Also, the lead time should be monitored in order to arrive at a better expected lead time. This can be done by means of a smoothed-error tracking signal as suggested by Brown<11>. The smoothed error z is an estimate of the average algebraic arror and is computed as

z(t)=h+a(t)+(1-h)+z(t-1) where h=smoothing constant

e(t)=x(t)-xi(t), x(t)=actual lead time

x1(t)=forecast (planned) lead time

The mean absolute deviation MAD(t) is also smoothed as

HAD(t)=h+le(t)1+(1-h)+HAD(t-1)

Then if the ratio of IzI/MAD gets large it is an indication that the lead time estimate needs to be revised.

Clay Whybark and Greg Williams<65> conducted a simulation to test the hypothesis that there would be a "preference" for either safety lead time or safety stock under four categories of uncertainty - demand uncertainty and supply uncertainty each further divided into quantity uncertainty and timing uncertainty. In their conclusions they say

"Under conditions of uncertainty in timing, safety lead time is the preferred technique while safety stock is preferred under conditions of quantity uncertainty. These conclusions are not dependent on the source of the uncertainty (demand or supply), lot sizing technique, lead time, average demand level, uncertainty level or coefficient of variation.

These experiments indicate that as the coefficient of variation and uncertainty levels increase the importance of making the correct choice between safety stock and safety lead time increases."

Other techniques for lead time analysis are presented by Collier<12>.

(b) <u>Assembled intermediate Items</u>

In a job shop, the lead time at any work centre is a function of the total load on the work centre and its production rate. If the work centre is running below capacity then the total lead time can be increased and the lead time still be maintained constant by stepping up the production rate. As we approach the capacity, however, the flexibility is reduced.

Hence for a work centre running close to capacity, the lead time can vary depending on the load. It load is allowed to get too large, lead time becomes greater than the planned lead time. Hence the presence of lead time uncertainty.

It is important here to realise that capacity

is the crux of the problem. He can change the lead time of a job if it is a high priority job - by pulling it through first. However, this can be done only at the expense of another lob l.e. by deexpediting some other job - if we are running to capacity. Hence the argument that lead time depends on priority does not hold. The central issue is one of capacity. In the face of capacity constraints the whole game of pulling a job through by giving it high priority will backfire. This is so because by expediting one job to get it done on time, we will have to expedite yet another to have that done on time (because we have effectively deexpedited it). Very soon we will be unable to get a job done on schedule no matter how high a priority you place on it and all the other jobs in the shop will be hopelessly behind schedule.

that it depends on the situation. If the shop is being run below capacity there is no problem. If the shop is strong control on input once again lead times can be maintained. If there is no input control.

however, then we have to start worrying about lead 'time uncertainty.

Given lead time uncertainty, how do you tackle it? Once again two methods suggest themselves.

(i) Fixed quantity

Using this technique we keep a fixed quantity of safety stock at each work centre where the problem exists. Then if the lead time gets longer than planned, the safety stock is utilised. The safety stock is automatically replenished when the order that is late comes through.

The quantity of safety stock to maintain has to be computed for each work centre separately. This is a difficult question to answer and depends on the density of orders due and increase in lead time. Consider the following situation at a work centre. Two jobs are scheduled to finish in periods 10 and 11 respectively. The planned lead time is 6 periods. Suppose actual lead time for both the jobs goes up to 8 periods. Hence they will only be completed in periods 12 and 13 respectively. Therefore we should have enough

safety stock to cover for both the requirements. If, however, the jobs were due initially in periods 10 and 12 and the lead time increased by 2 periods than they will actually be completed in periods 12 and 14. In this case less safety stock is needed because the earlier requirement becomes available by the time the next requirement becomes due.

The amount of safety stock needed is
(the number of jobs due within the increased lead

time)*(an estimated maximum per period dependent

demand)

(ii) Safety time

Adopting this technique we plan to have the job completed a safety time ahead of when it is actually needed. Hence if the lead time goes up by upto as much as the safety time, the job will still be completed by when actually needed. Once again the cascade effect has to be taken into consideration. To follow this, consider two jobs due for completion in periods 8 and 10 without provision for safety time. Note that it needs 2 periods after the first job is complete to

complete the second job. Now let us provide for safety time of 1 period. Then the jobs are due for completion in periods 7 and 9 respectively. Suppose the job due in period 7 cannot actually be completed until period 8, due to increase in lead time of 1 period. Following this, under normal circumstances the next job would be completed only in period 11 despite the 1 period safety time. This is what is meant by the cascade effect and it makes the safety time calculation similar to the fixed quantity safety stock computation.

There is not much to choose from between the two techniques. Each one has its disadvantages. In either case we are lying to the system. In one case we do not really need an order to be completed so early - the foreman merely sees his job sit at the next stage after completion and tends to switch to his informal system of priorities. In the other case we do not need so much to be completed and the same situation occurs. Hence both techniques have psychological and administrative drawbacks.

However, between the two we would choose the fixed quantity technique. This is because for the

next type of uncertainty discussed we use something akin to fixed quantity because we are concerned with quantities rather than timings. Hence there will be a certain amount of consistency which should help make system design easier. Also we will avoid the situation where an intermediate product might be subject to both timing and quantity aspects of safety stock.

considered. Using safety time at a level means that all the levels below it are also forced to work by the safety time. Thus safety time is visible through all the lower levels of the product structure. This problem does not arise for fixed quantity safety stock. This problem also did not arise with purchased material because there are no lower level items that can be affected. (The earlier cited reference work by Clay Whybark and Greg Hillams<65> did not consider the effects of part commonality and multiple levels.).

(4) Uncertainty in supply due to yield variability

This variability is present at two levels

(a) purchased parts and

(b) intermediate items

(a) Purchased parts

An MRP explosion tells us exactly how many units of the purchased item are needed in a period. Thus, the explosion might indicate that we need 127 units of item X. Does this mean that we can place an order for exactly 127 units? No! This is because the quantity we receive may be within 10% or so of the quantity ordered. This will be specially true of low cost high volume items.

Lot sizing will help to reduce this risk but does not eliminate it. One way of taking care of the problem is to order net requirements + a safety factor. This safety factor may be 5% or 10% of net requirements depending on the variability experienced. For low volume items ordered in quantities of tens or twenties this problem does not arise. For high volume items we face the problem. If the items are low-cost high-volume then the additional cost is small. If the item involved is high-cost high-volume then we have to analyse the situation - it might be cheaper to reduce uncertainty at the suppliers end by some means such as keeping a representative there.

(b) Intermediate Items

Vield uncertainty exists at intermediate levels due to scrap and productivity uncertainty. This will be particularly true at lower levels where machining is involved. Here again the uncertainty is reduced if the item is already being covered by some form of safety stock due to some other reason. This is because the probability of more than one safety stock causing factors occurrence is less than the probability of any one such occurrence since these are independent events.

This area is therefore highly situational dependent. If the yield variances are high enough then we should provide for safety stock by planning for a quantity equal to (net requirements*yield factor) where yield factor depends on the uncertainty. At any rate this will be a small amount of safety stock at mostly low level items.

Conclusions

We definitely named safety stock at the two interfaces to HRP vize the end items and purchased items.

for end Items we need safety stock to protect against forecast errors. Safety stock is based on the service level

and HAD.

For purchased parts we need safety stock to protect against variability in yield and lead time. Safety time takes care of lead time variation and increase in purchase order takes care of the yield problem.

For intermediate items the needs are highly situational dependent depending on -

- whether they are service Items or not
- whether the work centre is running to capacity or not
- whether scrap and productlylty problems are present or not

CHAPTER 5

LEAD TIME

Lead time at a work centre depends on the total load and the production rate. Lead time is directly proportional to total load and inversely proportional to the production rate. Given a production rate, as the load rises the lead time increases and this is mostly an increase in the queue time. Thus if the backlog becomes very large then the queue time can become a very substantial proportion of the lead time.

MRP assumes lead time to be constant regardless of the order quantity. Lead time is made up of two components - average queue time and processing time. If we have a good handle on lead times then the average queue time need not be a substantial fraction of the lead time unless the job arrivals at the work centres are very highly erratic. If the queue time is not a substantial fraction of the lead time then the second component - processing time - can materially affect the lead time. In such cases, lead time varies with the order quantity. A cartain amount of this variability can be absorbed by

- (1) working overtime
- (2) moving people from less loaded work centres to more loaded work centres if people are the bottleneck. However, both of these are not without cost. Overtime cost is direct and there is a cost of dislocation in moving people from one work centre to another. He have to ask ourselves the question why do we need to assume fixed lead times?

If queue time is a very substantial fraction of lead time, then lead time is practically independent of the order quantity. As an example, if queue time is 90% of the lead time and if processing time increases by 50% due to a large order quantity, this means only a 50*J.1 l.e. 5% increase in lead time. However, a queue time so large means that either the job arrivals are very erratic or that the lead times are highly inflated. There is a heavy cost to the latter case in terms of larger in-process inventories.

In a well managed system, therefore, lead times cannot be assumed to be independent of the order quantities.

The question arises as to what should this planned lead time be? One point that should be kept in mind is that whatever number it be, it should be agreed on by everyone - management and the foreman. To get an idea of what the lead

time might be we have to ask the question "why do we want queues?" Hanagement wants a queue to guard against fluctuations in the input rate. Foremen want queues because it makes them feel secure that they will not be idle - they will want a long queue. If the foreman sees the queue shrinking, he cuts the output and tries to preserve the queue!

In practice, lead times are often determined very arbitrarity. One firm that implemented an MRP system did not know where to begin in estimating lead time. It assumed a number on gut feel of x weeks. The system worked all right and so the lead time was reduced to (x-1) weeks. Again the shop ran smoothly and so lead time was reduced to (x-2) weeks. Now they ran into difficulties and so they established a planned lead time of (x-1) weeks!

Another problem that sometimes arises is that the lead time may not be an integral multiple of the bucket size. For a certain item, the lead time might be 1.5 weeks and the bucket size in use might be one week. In such cases, the lead time the system will use is two weeks. If this happens at a number of succesive stages then we are holding a lot of extra inprocess invantory. One way to get around this is to schedule by day rather than by week. Thus the schedule for an item would say we need so many items by this day and

offsetting by lead time we determine the day by which the next lower level item is desired. We use the shop scheduling calendar for this purpose<18>.

The way things happen at a work centre is that there is a random input and output. A queue is present to flex as the work arrival rate varies randomly. The queue has to be only long enough to act as a shock absorber to the random work arrival. So long as we do a good job on master screduling, the queue varies in length but around a stable average. The lead time can be considered as being made up of three components -

Lead time = Queue time + Setup time + Process time

Cycle time

= Queue time + Setup time +
 (process time per unit)*(lot size)

The queue time component is precisely the stable average we were talking about above. This is an estimate. We have to manage the queue to this average. The other two components of the lead time are deterministic.

If we use lead times as calculated above as the planned lead times and observe the jobs going through a work centre then if 50% of the jobs go through faster and 50% of the jobs go through slower than planned (due to queue

conditions) then we know that the average queue time is being maintained. This is not something to get upset about. This is because a job goes from one queue into another queue. At each queue, jobs are sorted in line based on the relative priority in the queue. Jobs that are ahead are pushed back and jobs that are behind are pushed ahead. We are therefore in the constant recovery mode and queues provide the opportunity to catch up - in effect acting as a safety factor in themselves (so long as the queues are managed!). Thus if jobs go through 15 work centres then we are recovering 15 times back to the original schedule.

Real problems occur when there is an average input to average output unbalance. Then the queues will either build up or dry up. In order to prevent such occurrences we have to monitor the work centres using I/O controls<66>. If the queue grows then we have to use overtime or some other means to manage it. One reason why such unfortunate things might happen is that the average queue time estimates were awry to start with. Another reason might be poor master scheduling leading to unbalanced work centres, in which case an average queue time is not meaningful.

In conclusion, it is suggested that lead times be calculated as a sum of average queue time, setup time and processing time. To do this, the average queue time has to

be computed. This can be achieved by studying the length of the queue with time at each work centre. Once this is done, I/O control <66> has to be maintained at each work centre to spot average input to average output mismatches. If the system is to succeed then another function that has to be performed is job sequencing at queues by priority.

CHAPTER 6

LOT-SIZING

MRP literature does, not discuss master scheduling except to say that it should not be overstated. If we do a good job on master schaduling somehow then this means that the shop will work to capacity as will the work centres. If we now explode the master schedule using MRP, arrive at net requirements and lot-size then we are effectively meddling with the master schedule because previously balanced work centre loads are upset. This problem will not arise only if master scheduling took into account lot-sizing and we are using the computed lot-sizes. Lot-sizing can be of saving wherever setup costs are high. Hence the need to lot-size exists.

All of these arguments point to the need for taking into account lot-sizing effects on shop floor loading at the level of master schedule liself.

Keeping this in mind, there is not much point in discussing the merits and demerits of the individual lot-sizing techniques such as Least Unit Cost, Least Total Cost, Part Period Balancing, Period Order Quantity, Fixed Order Quantity, etc. Descriptions of these techniques can be

found in Orlicky<45>. Another problem with these techniques is that they are all single stage techniques. Thus, benefits gained due to lot-sizing at one level may be more than offset by the impact this has on the lower levels.

To illustrate, consider the requirements schedule shown in Figure 13 (a reproduction of Figure 61 in Orlicky<45>). The figure shows the lot-sizes for the Least Total Cost technique. The values for the pertinent parameters are:

Setup cost S = \$100

Unit cost C = \$50

Carrying Cost I = 30.24 per annum

Ip = 1J.02 per period

Suppose this item creates gross requirements onto, its lower level item which has the following characteristics!

Setup cost S = \$10

Unit cost C =\$40

Carrying cost I = \$0.24 per annum

= \$0.02 per period

Economic Part Period (EPP) = S/(Ip+C) = 13

If we still use Least Total Cost, then for the next level the planned-order coverage will be as shown in Figure 14. For this lot-sizing, the inventory cost will be:

Period	1	2	3	4	5	6	7	8	9	Total
Net requirements	35	10		40		20	5	10	30	150
Planned-order coverage	85					65				150

Figure 13 Least total cost.

			_						
Period	1	2	3	4	5	6	7	8	9
Net requirements	35	10		40		20	5	10	30
Planned-order coverage	85					65			
.									
Period	1	2	3	4	5	6	7	8	9
Net requirements	85		·			65			
Planned-order coverage	85					65			

Figure 14 Least total cost at two levels.

Setup costs = \$(2*10) = \$20

Carrying costs = \$(40*0.02)(16+120) + (43*6.02)(5+20+90)

= \$196

Hence, Total Inventory Cost = \$(20+196) = \$216

Suppose, however, that lot for lot was used at the parent level and the lower level. Then the planned order coverage for the lower level item will be as in Figure 15. Now the inventory cost for the lower level item is!

Setup costs = \$(7*10) = \$70

Carrying costs = \$0

Total Inventory Cost = \$70

At the lower level, therefore, we would have saved \$(216-70), i.e. \$146. However, inventory costs for the higher level item would have been higher.

Thus lot-sizing techniques discussed in the MRP literature are single level techniques and inadequate anyway.

MRP literature also says that safety stock where required should be kept at the end item level. This is because if any uncertainty exists, it is at the master production schedule level and not at the component item level. Literature adds that in an MRP system, demand for

Period	1	2	3	4	5	6	7	8	9
Net requirements	35	10		40		20	5	10	30
Planned-order coverage	35	10		40		20	5	10	30
	1	ļ		1		ļ	ļ	Į.	1
Period	1	2	3	4	5	6	7	8	9
Net requirements	35	10		40		20	5	10	30

Figure 15 Lot-for-lot at two levels.

the Individual component items is not being forecast and is not therefore subject to forecast error.

Assuming this is true, the master production schedule will be frozen over the cumulative production lead time - any forecast errors for the end I tem are absorbed by safety stock at that level and there is no need to change the schedule.

However, when it comes to lot-sizing, MRP literature<45> turns right around and says that all discrete lot-sizing algorithms are based on the implicit assumption of certainty of demand, that in most cases the pattern of tuture demands is never certain and that therefore one lot-sizing algorithm is as good as another. Orlicky recommends lot for lot lot-sizing.

There is a clear contradiction here - it is a case of eating your cake and having it too!

Orlicky in his book<45>, page 169, says "probably the most serious problems that the inventory planner must cope with are discrepancies or misalignments between net requirements and coverage, resulting from unplanned events or increases in gross requirements."

In the first place, this should not happen in MRP

because demand for component Items is certain and uncertainties are tackled at the end Item level. Assuming that it happens, however, the problem and its solution presented in MRP literature is as below!

Suppose the inventory record for item A is as shown in Figure 16. Now suppose that the gross requirements in period 4 go up to 30 because of an increase in the planned order release of its parent item. The situation will then look as in Figure 17.

Now notice that there is a net requirement for 16 units of item A in period 4. However, since the lead time is 4 periods, this requirement cannot be satisfied even if a planned order is immediately released. Thus, either the processing for 10 units is expedited or some other solution has to be found.

At this point the user examines the inventory record for the parent of item A. He is helped in achieving this by means of the peg record. A peg record is a where-used record that allows us the capability to trace the source of item demand to the immediately higher level. The user notes that the gross requirement of 30 units of A in period 4 is needed to cover the net requirement of 9 and 21 in periods 6 and 7 of its parent item. Hence one solution is to change the lot

Item A

Lead time = 4 periods									
Seda Time - + perio	1	2	3	4	5	6	7	8	
Gross requirements	32			20		10			
Scheduled receipts				12					
On hand 40		8	8	20			-10	-10	-10
Net requirements							10		
Planned-order relea		10							

Figure 16 Status of item A.

1 1 - 1 0 1 1	Parent of Item A									
Lead time = 2 perio	1	2	3	4	5	6	7	8		
Gross requirements	10	15	20	5	7	9	21	10		
Scheduled receipts										
On hand	25	15	0	-20	-25	-32	-41	-62	-72	
Net requirements				20	5	7	9	21	10	
Planned-order releases		32			30		10			
		1	Item	Α .	+		ļ			
Gross requirements		32			30		10			
Scheduled receipts				12						
On hand	40	8	8	20	-10	-10	-20	-20	-20	
Net requirements					10		10			
Planned-order rele	oses	10	10							

Figure 17 A coverage problem for item A.

sizes of the parent item to 9 in period 4 and 31 in period 5. The result is as shown in Figure 18.

Note, however, that this is possible only because of the lot-sizing used. If lot for lot lot-sizing is used then the above would not have been possible!

In conclusion, MRP literature is inconsistent on the point of lot-sizing. All techniques discussed in MRP literature are single level techniques anyway. In order not to meadle with a good master schedule and yet do lot-sizing where large setups are involved it is suggested that lot-sizing considerations be made at the master schedule level.

		Parent of Item A								
		1	2	3	4	5	6	7	8	
Gross requirements	10	15	20	5	7	9	21	10		
Scheduled receipts										
On hand	25	15	0	-20	-25	-32	-41	-62	-72	
Net requirements				20	5	7	9	21	10	
Planned-order releases		32			9	31				
	J			1	+					
Gross requirements		32			9	31				
Scheduled receipts				12						
On hand	40	8	8	20	11	-20	-20	-20	-20	
Net requirements						20				
Planned-order rele	20									

Figure 18 Coverage problem resolved.

CHAPTER 7

MRP EVERYTHING

An important issue is whether item should be controlled using MRP or not. Host firms, for example, control items such as nuts, bolts, cotter pins etc. by a two bin system or some form of reorder point system. Some questions that need to be answered are-

- should all Items be put onto the bill of material?
- should all items be controlled by MRP?
- If not, then which Items are candidates for some alternate form of control?

The first two questions above are actually inter-related - if we want to control an item by MRP it has to be on the Bill of Material though the reverse is not true.

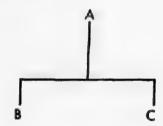
In many cases, the Bill of Material is also a manufacturing or shop floor document. In such cases clearly every single item has to be on the bill.

Often times a company may decide to leave a few items out for some reason or other. Host commonly these reasons relate to cost, usage and lead time. These paremeters are

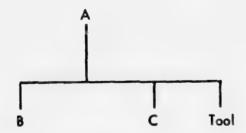
not constant, however, and can change very substantially. Lead times, for example, can vary widely depending on industry specific circumstances or on the state of the economy. With these fluctuations an item that the firm decided was not worthwhile to put on the Bill of Material may suddenly become important and the firm may want it on the bill- or worse, the firm may not realise that it needs the item on the bill under changed circumstances and this may result in a stockout! This is another reason why firms may want all items on the Bill of Material.

Some firms do not put all items in the bill because they believe the cost of doing so exceeds the benefits. As Leroy Peterson<50> says, "In one case, the savings in the computer disk storage capacity which resulted from elimination of common hardware on the bills of material was approximately 40% of what was estimated for a complete bill of material file".

Very often the firms extend the Bill of Material rather than cut it down. For example, suppose we have part of a product structure as below.



Haking of subassembly C, however, needs a machining operation requiring the use of a tool. Depending on the quantity of Item C to be made, we may need 1 or more tools. We can make HRP tell us this by adding the tool onto the Bill of Material and building in the proper logic into the software.



Sometimes the firm may decide to implement support functions which will access the Bill of Haterial file. One such function that readily comes to mind is cost accounting by unit or by batch. Then again it is essential that all items be on the Bill of Haterial.

From these points it seems to be clear that there are number of benefits to be gained from having all the items on the Bill of Material. The only saving that arises is the

disk space. In only rare situations, I think, will this saving outweigh the benefits. Horeover, disk storage is getting cheaper with time.

Let us examine all items along the dimensions which are most important in determining whether they should be controlled by MRP or not- unit cost, lead time and usage. Different combinations of these are shown in Figure 19.

There are two situations under which we might not want to control an item under MRP.

Inventory records on some items. Typical items that fit this situation are nuts, boits, wire, flux, carbon resistors etc.

MRP is of no use in controlling inventory if the inventory status is highly suspect— in fact—use of MRP—under—such circumstances will lead to an unexpected stockout 50% of the time. This is so because 50% of the time we will have more on hand than the records indicate and 50% of the time we will have more projected inventory becomes negative. Such items—should be controlled—using reorder point. Typically these items are low-cost high-usage items, usually having a short lead time. To make sure that we do not hit a stockout situation for such an item, a large safety stock is maintained.

	Unit	Cost	Lead	Time	Uso		
	Expensive	Inexpensive	Long	Short	High	Low	MRP?
1	1		1		/		/
2	1		/			/	/
3	1			/	✓		/
4	/			\		/	/
5		/	/		/		×
6		/	/			/	×
7		/		/	/		×
8		/		1		/	/

Figure 19 MRP everything decision table.

Sometimes it is argued that the demand for such items might be highly variable or peaked and so even reorder point with large safety stock will result in stockout. However, demand can be peaked or variable only in comparison to the order quantity and safety stock. If the order quantity and safety stock are large numbers in comparison to the requirements then the relative variability is highly reduced.

(2) Consider a product with the lead time relationship shown in Figure 20.

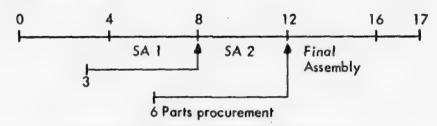


Figure 20 Product lead time relationship

This shows us that in order to finish a unit of the end item in week 17, we need to order parts in week 0 for subassembly 1, parts in week 3 for subassembly 2 and in week 6 for the final assembly. The figure also shows the start and finish weeks for each stage.

Now suppose, however, that we need a casting to be purchased for subassembly 2 and that this casting has a lead time of 20 weeks even though it is an inexpensive item. The lead time relationships then look as in Figure 21.

Now the parts for subassembly 2 should have been ordered in week -12. The cumulative lead time has gone up by 12 weeks just because of the casting. This means we would need to forecast further into the future and need to freeze over a longer horizon- both of which we would not like to do.

It seems clear that we would rather not control long lead time inexpensive items using HRP. Again we would use reorder point with a large safety stock.

It must be pointed out that we would still like to retain the item on the Bill of Material and explode the time requirements. This time requirement information is very useful. Besides, this information is used for issuing material to the shop floor.

Combinations 5 and 6 of Figure 19 are hence not MRP controlled because of the above problem. Combination 7 is not MRP controlled because of stock status inaccuracy. Combination 8 has none of these problems and can be MRP controlled.

In conclusion, therefore, the critical factor seems to become the unit cost of the item. All expensive items should be HRP controlled to keep inventory level low and service level high. Inexpensive items should not be HRP controlled.

All items should be exploded to generate time requirements information. For the inexpensive items, though, this information is used for (1) issuing material to the shop floor rather than for inventory control and (2) to be forewarned of any unusually large requirements.

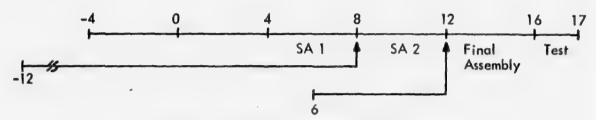


Figure 21 Modified product lead time relationship

CHAPTER 8

INDUSTRY SURVEY

As part of the research effort to get a feel for what real life implementations were like we decided to conduct a survey. A total of seven firms were personally visited and discussion usually took place with two or three people including the Materials or Manufacturing Manager and the Systems Analyst incharge of the MRP project. Each of these firms was asked nearly 40 questions though not necessarily in the same order. The order depended on the flow of conversation. In many instances answers to questions were less than satisfactory or not available and further probing only led to a change of topic. The questions posed can be grouped under the following subheadings —

- general, overall
- master scheduling
- frozen master schedule
- safety stock
- lead time
- MRP everything
- lot sizing
- nervousness
- system parameters, capabilities

Rather than give the answers to the questions by each firm, the following strategy will be adopted. A brief description of each firm will be given at the start. He will then proceed to list different responses under questions in each subheading. He will follow this procedure because this is not an attempt to study the HRP implementations of different firms but to see what different firms do to tackle the issues discussed in the previous chapters.

Company A

Instruments and systems for process management and control. The corporation as a whole produces over a thousand different products world-wide and has sales in excess of \$300 million (1975). We studied the MRP implementation at one of their plants which makes electronic process control instruments mostly. The plant has 20,000 item numbers and the bills of material are 2 to 6 levels deep. The end products come in many different models of common functional units. The firm makes to order and has about 1.5 years experience with MRP.

Company B

This company is in the business of designing, manufacturing, selling and servicing computers, peripheral

and computer accessory equipment and other systems using digital techniques. The company has manufacturing facilities world-wide and has sales in excess of \$500 million (1975). The plant studied has 50.000 part numbers and the bills of material are upto 10 levels deep. The company is in the process of installing an HRP system and the systems work has been completed. Systems are currently being tested and run in parallel with the existing system.

Company C

This company is in the business of designing and producing gas ignition and temperature control equipment. The company's manufacturing facilities are centrally located and sales are in excess of \$30 million (1975). The company has 17.000 item numbers and the bills of material are 6 levels deep. The firm has almost 4 years MRP experience.

Company 0

This company designs and produces products such as mechanical and diffusion pumps, accessories and components, vacuum gauges and gauge controls, leak detectors etc. The company has sales in excess of \$10 million (1975). The firm makes to stock and has 15,000 part numbers and the bills of material are upto 9 levels deep. The company had an HRP like system for 10 years. It is now in the process of switching

over to MRP as it is known today. The new system is not up and running as yet.

Company E

This company is in the business of design and production of microwave components primarity used as building blocks for radar, missile and telecommunications equipment. The company has sales in excess of \$50 million (1975). The plant has 40,000 part numbers and the bill of material is upto 11 levels deep. The company has almost 2 years of experience with MRP. This company was very evasive in its answers and did not answer a number of questions.

Company F

This company designs, manufactures and markets electronic components and subsystems used for the acquisition, conditioning, conversion, transmission and display of digital and analog data in precision measurement and control systems. The firm makes more than 300 products, has 5000 parts and has sales in excess of \$30 million (1975). The firm has a single level bill of material. It is engaged only in assembly operation and has no manufacturing. The firm ran an explosion 4.5 years abo and is pursuing HRP vigorously.

Company G

This firm designs, manufactures and markets medical electronic measuring devices and monitoring equipment such as central station monitoring equipment, intensive care units, pacemakers, cardiovascular instruments etc. The company has sales of near \$80 million. It has 40,000 part numbers and the bills of material are upto 8 levels deep. The company makes systems mostly to order and is in the process of switching over from an HRP like system to MRP.

We now present the results of the questionnaire.

General, Overall

- Q1. What first brought you onto the idea that MRP would be beneficial to your firm?
- Q2. From where did the suggestion for HRP first come? From management? From sales? From production?
- Of the 7 companies, 4 companies were put onto MRP by the suggestions of consultants. 2 firms had MRP like systems runnung and to them this was evolutionary. One firm considered MRP seriously through the readings of the Manufacturing Manager.
- Q3. Before HRP what system did you have? What problems did you run into using that system that made you think of

an alternate system?

Before MRP, 3 firms had reorder point systems and 2 firms had MRP like systems. At 2 firms we could not find out because the people we spoke to had not been there long enough.

The firms that used reorder point previously cited the following as problems they had

- reacted too late
- master scheduling problems
- inventory was out of phase with production
- big backlogs
- low service levels to customers
- inventories were inaccurate
- pyramiding stocks

Q4. Was an economic justification made pefore the decision to install the MRP system? Was it a formal analysis? If yes, who conducted the analysis? If no, did you go by gut feel alone?

of the 7 firms, 6 firms made no economic justification or analysis before embarking on MRP. They cited reasons such as - "we felt we could not do without the system" or "we felt we needed the system". One firm that is now in the process of switching over from an MRP like system to MRP

said that a Return on Investment calculation had been made no figures were given.

Q5. What benefits did you expect in using MRP? Have you achieved the benefits? Give figures and statistics.

The following were mentioned as expected benefits from using MRP-

- better service level
- reduction in inventory
- better time information
- shorter lead times
- easier job release
- priority maintainance

No firm mentioned all of the above and at most 3 of the above benefits were cited by any one firm. All firms agreed, however, that the benefits they had expected had been realised. Not a single firm could come up with figures of the benefits achieved— they were going on feel.

Firm A cited the following as unexpected benefits achieved-

- change of attitude "we think of the future now instead of the past".
- found out how poor the inventory data base was
- . found out how poor their bill of material was

Firm C said that an unexpected benefit was that they had discovered obsolete inventory.

Firm E said that the rescheduling capability was an unexpected benefit.

Q6. Is the system IBM PICS, modified PICS or custom designed? Did you look at alternate systems?

The Firm A system is ISM PICS with modifications. These modifications were carried out by IBM people.

. The Firm 8 system has been developed totally Internally.

The Firm C system is IBM PICS off the shelf and without any modifications.

Firm D has purchased DBOMP (Data Base Organisation and Maintainance Processor) and RPS (Requirements Planning System) from IBM. The rest of the system has been internally written.

Firm E has done the same as Firm D.

firm f has customised DBOMP and RPS and has programmed the printing of a number of other reports using the HRP data bases.

Firm G purchased BOMP and did the rest of the systems work themselves, modelling after PICS.

Q7. What was the estimated total cost of implementing the system? In terms of equipment? In terms of man-hours?

Firm A has been using an average of 5 people per year full time since 1971-72. Could give no dollar estimates.

Firm B estimated the cost to be \$100,000.

Firm C used about 2 man-years of internal effort and paid \$16,000 in consulting fee.

Firm D had no idea of the costs whatsoever.

Firm E estimated 16 man years of effort into systems work.

Firm F had no idea of the cost of the system.

Firm G had no loca either but hazarded an estimate of roughly 3 man-years plus involvement and time of all kinds of other people.

Q8. How much time did the installation take?

It took Firm A 4 years and they are still working on It.

Firm B took 1 year to design the system.

Firm C took 3 years but they stressed that they hired no extra people- existing staff was used.

Firm D has given the project low priority due to funds and it is still tridging on.

For Firm E the implementation time was nearly 2 years.

Firm F took 2 years.

Firm G took 1.5 years.

Q9. What data processing equipment do you have to support MRP? Did you already have it or did you acquire it for MRP?

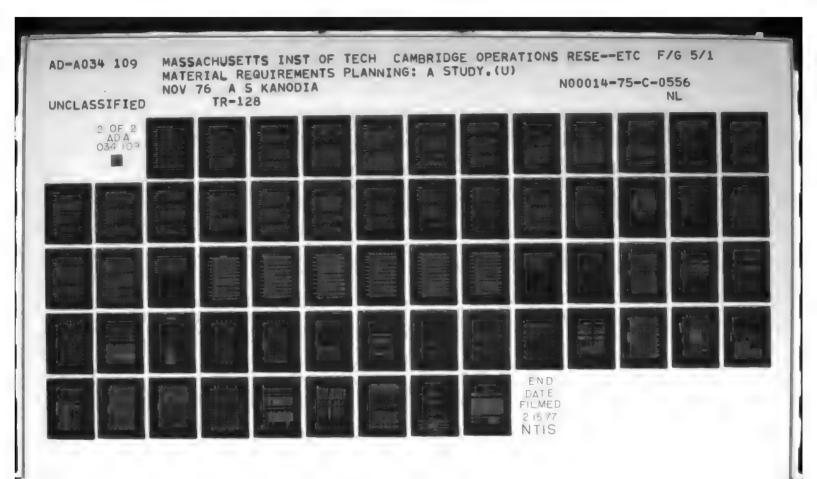
Firm A switched over from an IBM 360 to an IBM 370. However, they said they would have done this anyway.

Firm 8 runs the system on a DEC-10.

Firm C switched from an IBH 360 to an IBH 370 because of HRP.

Firm D is not yet running HRP. Their HRP like system is runnung on an IBH 363/45 in an IBH 1440 emulation mode.

Firm E also switched from an IBH 360 to an IBH 370 but



said they would have done this anyway.

Firm F runs MRP on an IBM 370 and acquired this for general and future use, and not lust for MRP.

Firm G runs their MRP like system on an IBM 369/30. The new MRP system will run on HP machine.

Q10. Do you have other computerised information systems?

All the firms had a number of computer based management information systems. The commonly mentioned ones were Receivables, Payroll, Sales Analysis etc.

Q11. What dld you first install- aggregate capacity planning, shop floor control or MRP?

Firm A first had a manual capacity planning system. It then installed MRP. It does not as yet have a Shop Floor Control System.

Firm B has no aggregate capacity planning. They have only just finished the MRP system and some form of I/O control will soon be finished.

Firm C has no capacity planning. They went from HRP to Shop Floor Control (very recently installed) in that order.

Firm D has no capacity planning. It has Shop Floor

Control but the HRP system Is not yet up.

Firm E has MRP only.

Firm F has MRP. They plan to have capacity planning and shop floor control in that order.

Firm G plans to proceed as MRP- manual capacity planning- shop floor control.

Q12. In the MRP design, were the users actively involved or was it mostly the work of consultants?

All firms said that the users were actively involved in the design of the HRP system.

Q13. Have you had any serious problems after or during the implementation of the MRP system?

The following MRP related problems were cited by the firms.

- better shop floor control has to be maintained
- stockroom control has to be much tighter. (Almost always padlocks were used and the stockroom was controlled with military precision).
- getting oriented to the system takes a long time for people. There is a lot of user resistance.
- lot of maintainance involved

- creation and maintainance of lead times were a problem
- master scheduling was a problem

Master Scheduling

Q14. How is your master schedule prepared? What is the exact procedure? How do you ensure that shop loading is satisfactory? Do you use MRP as a "simulation" and go back to change the master schedule?

FIRM A

This firm divides its end items into "rate groups" based on manufacturing specification.

A master production plan is first prepared. This is a capacity plan and is done monthly. Maximums are set for each rate group though the mix within a rate group can vary. The production plan consists of production schedules for each product within the rate groups based on mix of forecast demand.

firm orders from customers. Outside 5 waeks the master schedule is the forecast or sales orders, whichever is larger, so long as the sum within a rate group does not exceed the maximum. The firm quotes delivery times of 12 to

18 weeks, has a cumulative lead time of approximately 28 weeks of which 3 weeks is the final assembly lead time.

The firm does not have shop loading profiles printed as yet but plans to implement such a system. Work centres work overtime and they use subcontracting to take up unbalanced loads.

Jobs through the shop are tracked manually and a weekly I/O report is prepared manually.

Firm B

This firm does not do any aggregate capacity planning. They use forecasts, history, economic trends and other indicators to come up with sales targets which is then translated into a production schedule. They feel that they can derive and meet sales targets very accurately. They also feel that they do a good job on long range capacity planning and stay ahead on capacity. (From talking to other people in the firm, however, I got the impression that this was not true. The firm was growing so fast that they were selling whatever they could make and so were effectively behind capacity). Sales targets are set by top management together with marketing and production. The firm does not have shop loading profiles as yet but plans to do work centre balancing using MRP outputs in the future. They have I/O

control.

Firm C

This firm could not come up with a formal master scheduling procedure description. They used backlog and forecasts to prepare the master schedule. At the back of their minds they have an estimate of their capacity in terms of man-hours and they do not schedule more than capacity.

They do not have any shop floor control. They know that shop loading is not uniform and use overtime and safety stock to take up unbalanced loads.

The firm does not generate shop loading profiles.

Firm D

This firm has "planning meetings" every 4 to 6 weeks. Their products are divided into product groups or families based on sales groups. e.g. all vacuum pumps would be one product group even though their setups and routings may be widely different. For each product group there is a product manager. The product manager, product planner and production control manager meet. They review the usage of all stocked items for the past 2 periods, review backlog reports, pool together any negotiations they are making for sales, consider external economic factors and trends and come up

with a production schedule. They have informal capacity estimates at the back of their minds in deriving the master schedule.

The firm has shop floor control but shop loading profiles are based only on released lobs.

Firm E

The master schedule for this firm is derived as (forecast sales/12) per month. No formal capacity considerations are made. Some form of informal and intuitive maximum was at the back of the mind of the schedulers. Sales for the firm were not cyclical but steadily rising. No shop loading profiles existed. Loading problems existed at work centres and particularly in the machine shop which was common to the different product lines. The firm has no shop floor control.

This firm was particularly guarded and evasive in its replies and unwilling to provide satisfactory answers.

Firm F

In this firm, master scheduling is still run by the marketing people and not by the production people. They said that master scheduling was their biggest problem. Forecasting was done at the end item level even though

different models of an end product existed. Based on these torecasts, marketing came up with a production schedule which manufacturing tried to meet. The manufacturing people were trying to change this so that production may meet schedules. Shop loading profiles are generated as bar charts and I/O control has been designed.

Firm G

At this firm the master schedule is(backlog+orders+forecast)/12 after this figure has been reviewed by the scheduler. The master scheduling is done on the basis of dollars and not units or man-hours. The business is not cyclical though peaks exist.

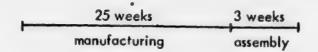
Mork centre balancing is not considered. The firm is not running HRP as yet and plans to have manual capacity planning and also a shop floor control system.

Frozen Master Schedule

- Q15. Do you allow changes in the master schedule within the cumulative lead time? Is the shop running to capacity?
- Q16. What makes you feel you can change the master production schedule within the cumulative lead time? Do you change timing or quantity or both? Are lower level assemblies of common usage?

Firm A

The lead time configuration for this firm looks as below.



The firm has a 5 week frozen schedule and this is based on firm orders. Beyond 5 weeks they allow variations in both quantity and timing. Whether they run to capacity or not depends on which part of the cycle they are at.

They allow changes within the cumulative lead time and still meet schedules (delivery lead times are 10 to 15 weeks) because of the following flexibilities.

- capacity can be easily changed by moving people from one work centre to another, working overtime or extra shifts and subcontracting.
- use compensating changes if one quantity is increased another quantity is reduced.
- they forecast optimistically and hence reductions will normally result
- they change delivery times

* keep safety stocks at certain levels

Firm B

The manufacturing activity in this firm is divided into two parts as below.

Final Assembly and Testing

Volume Production

The volume production facility manufactures the basic building blocks (level 1 litems in a modular bill of material). Final assembly and testing assembles the final product to customer specification. Final assembly and testing provides a master schedule to volume production based on what it thinks it needs and this schedule is firm. Forecasting and safety stocking at the level 1 litems is hence the problem of final assembly and testing. Volume production uses MRP to explode the requirements. Hence the production schedule is firm. This is true of the one plant they are pliot testing MRP on. They plan to use MRP at other plants too where this may not be true. At thuse plants they plan to allow changes within the cumulative lead time because

⁻ many lower level items are common items

- they have capacity flexibility viz. work centres work '
 overtime or additional shifts as needed and also
 people can be moved from one work centre to another.
- keep safety stock at the raw material level
- queue times are a large fraction of lead times.

Firm C

The lead time picture for this firm is

The firm does not like changes within 15 weeks but allows changes in the last 5 weeks of cumulative lead time. They say they are running to capacity- "people are kept busy- we release anough to the floor". The firm maintains safety stocks of 2 to 6 weeks at every level. Demand is steady and not seasonal. There are a number of common usage items and overtime is used as needed.

Fire D

This firm quotes delivery times of 2 weeks and has a cumulative lead time of 20 weeks. The firm makes to stock, forecasting is not very good and jobs get delayed along the

line. The production schedule is frozen for 8 weeks. As far as possible they do not like to change within the cumulative lead time. If change is necessary it is done manually after evaluating the position of critical parts. If necessary they move another itam out to compensate for the change. The flexibilities they have are

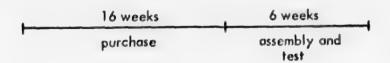
- overtime is used extensively
- people can move from one work centre to another within a work shop
- keep safety stocks

Firm E

This firm would not answer questions 14 and 15 probably because the people I spoke to did not know.

Firm F

Lead times for this firm are as below



The firm quotes a maximum of 8 weeks delivery time and the master schedule is almost frozen for 8 weeks (they allow changes within 10%). Beyond 8 weeks changes are allowed.

The firm has a backlog of approximately 6 weeks. Variations in the master schedule are permissible because they maintain 5 to 6 weeks of safety stocks for ourchased material and work overtime as needed. He have to keep in mind that they have a single level bill of material.

Firm G

This firm has a cumulative lead time of 24 weeks. They allow changes within 24 weeks though timing changes are preferred to quantity changes. Any changes within 17 weeks which require more than 3 weeks of pull-in requires approval. The firm is able to do this because

- they use lots of overtime
- they move people from one work centre to another within a shop
- they can expedite vendor deliveries.
- Safety Stock

Q17. For the end Item. how do you compute safety stock?

Q18. For purchased parts, how do you compute safety stock?

Q19. For service Items, how do you compute safety stock?

Q20. For intermediate items, do you use safety stock or not?

If yes, why do you keep safety stocks? Is the safety stock in terms of safety time, fixed quantity or some other technique? How do you compute the amount of

safety stock?

Firm A

No safety stoch is maintained at the end product level because they make to order only.

Safety stock is maintained at purchased part level. This safety stock is based on a MAD*S.L. (Hean Absolute Deviation*Service level) calculation where the service level varies depending on the A,8,C classification. Almost 30% of purchased items are safety stock.

Service items are low level items which are safety stocked.

They carry safety stocks at intermediate levels 4 and 5 and some other levels depending on the experience and feel of the planner. The planner also often determines the amount of safety stock.

Firm B

For level 1 items, final assembly and testing keeps safety stocks based on experience.

For purchased parts, safety stock is based on classification.

A items - 2 to 4 weeks of safety stock

8 Items - 4 to 6 weeks of safety stock

C Items - 8 weeks or so of safety stock

Safety times are also used depending on the planner.

Service items is again the problem of final assembly and testing and they keep safety stock based on experience.

For intermediate Items they feel they have safety stock built in because when sales are rising they schedule more than requirements and when sales are falling they use out of stock and replenish stock.

Firm C

This firm keeps safety stock for and items based on reorder point principles viz. MAD*S.L. calculation.

For purchased parts they keep 1 months supply as safety stock and have 1 week of safety time.

Service items have low demand and no extra stock is maintained for them.

A safety stock of 2 to 6 weeks is used at all intermediate levels.

Firm D

For Items made to stock, safety stock is kept. The amount of safety stock depends on the feel of the product manager which is based on the sales rate (and not forecast error since they do no know how much they have sold) and an A,B,C cliassification.

For purchased parts, safety time is used.

For service Items safety stock is determined on feel.

For intermediate items, safety stock is maintained for some items and not for others. This is based on historical experience depending on which parts have given trouble in the past.

Firm E

For end items no safety stock is maintained as these are built to order. A yield factor is incorporated at this level.

For purchased items, safety stock and 1 week of safety time is used. Hould not say how much safety stock was kept. For one purchased part- castings- which had 30 weeks lead time and was also expensive, 1 years supply was stocked.

No answer was available as to safety stocks for service level Items and intermediate levels.

Firm F

No safety stock at the end item level because they make to order.

For purchased parts, they purchase more than needed so that a rolling safety stock is available.

Service items are not an important consideration.

For intermediate items, a yield factor was used.

Also, safety stock was maintained based on experience.

Firm G

For end Items, no safety stock is kept. They run overtime when mora production is needed.

For purchased parts, they kept stock where needed. In a sellers market they kept safety stock and when it was a buyers market they did not keep safety stock. Bid not know how safety stock was computed.

Service item safety stock is taken care of by the distribution centre. The distribution centre places orders upon manufacturing.

For intermediate Items no safety stock was kept.

Uvertime was used as needed.

Lead Time

Q21. How do you determine lead times for purchased Items and produced items? What is your cumulative lead time? Do you control lead times? Do you have I/O control? What percent of lead time is queue time? Do you vary capacity by working overtime or moving people from one work centre to another?

Firm A

For purchased items, the lead time is taken as the vendors estimate.

For assembly operations, the process engineer provides an estimate.

The firm estimated that 70% of lead time was queue time. No studies of queues had been made to determine internal lead times and no vendor ratings were used for suppliers. The firm has some form of a weekly manual I/O control to keep a handle on lead times.

Firm B

For purchased parts the vendor astimates are used as lead time. An informal vendor rating is used by the planner and he keeps safety time if necessary.

For internal lead times, the figures provided by the floor are used. They feel these lead times are inflated but have performed no study to estimate what a good lead time might be. They plan to have I/O control for lead times.

Firm C

Purchased part lead times are set by the planner. These are reviewed and updated "when necessary" though this has been done only oncu upto now.

Internal lead times are provided by the floor and are never updated. The firm has no I/O control and queue time is

60% of lead time. They are now looking to see if lead times can be shortened.

Firm D

This firm was having problems with purchasing lead times. Vendor quotes were not of much value as actual deliveries seemed to be randomly distributed about quoted delivery times. The purchasers used their judgement in arriving at lead times and safety time was used.

Internal lead times were provided by the floor and they felt that these were highly inflated. No I/O control is present. They plan to establish lead times on feel.

Firm E

Delivery times are vendor provided.

Internal lead times are the foremans estimates. They have no I/O control but said visual inspection of queues was done. No study has been made to estimate what a reasonable lead time might be.

Firm F

For purchased items, vendor estimates are used.

For internal assembly, a trial and error process was used. They started with a lead time of X and reduced this until they ran into problems. At this point they rounded the

lead time to the next higher level. To arrive at an initial estimate an average backlog and production rate were assumed. They estimated that queue time was 50% of lead time. They have I/O control for assembly and test shops on an aggregate level.

Firm G

for purchased items vendor estimates are used. There is no formal vendor rating- this is done informally by the planners.

For assembled Items, the lead time is computed as (cycle time*factor for run size+queue time)

The queue time is provided by the supervisor and production control jointly. They plan to have I/O control.

MRP Everything

Q22. Is every single item on the bill of material? If not, which items are left out? Why? Are all the items controlled by HRP? Which ones are not?

All firms had every single Item on the bill of material. However, every firm controlled Items such as nuts, bolts, 'expendables', 'class C Items', etc using reorder point techniques.

Lot Sizing

- Q23. Do you use lot sizing at all? If yes, at what levels and what techniques?
- Q24. Why do you use the techniques being used?
- Q25. Have you evaluated 'your lot-sizing techniques in retrospect? If so, what results do they shaw?
- Q26. Do your lot sizes go over capacity at times? If so, how do you tackle the situation?

Firm A

For end litems, lot for lot is used based on firm orders within each time bucket.

For subassemblies lot for lot is used or fixed period is used depending on the planner.

For purchased parts, Least Total Cost Is used.

Lot sizing is not evaluated in retrospect and capacity constraints have not arisen.

Firm B

No formal lot sizing techniques exist. Lot sizing techniques used vary depending on the feel of the planner.

Firm C

At the end level, no lot sizing is used.

For purchased Items, an A,B,C analysis is made and reorder point is used.

At intermediate levels, the planner determines the lot sizes by reviewing the requirements generated by the HRP explosion.

No retrospective analysis is carried out.

Firm 0

At the final assembly level lot sizing is done by the people in the planning meeting. No formal technique is used.

At intermediate levels lot sizing is the responsibility of the planner in charge of the Item and he determines the lot sizes on feel.

For purchased items again lot sizing is done by the planner.

Firm E

No answers were available to the questions.

Firm F

At the master schedule level lot sizing is done by the schedulers.

At intermediate levels, lot sizing was done on

feel.

For purchased parts no lot sizing was done. Hinimums were used.

Firm G

At the master schedule level, fixed period lot sizing of 4 weeks is used.

At intermediate levels and for purchased items, the lot sizing technique was fixed period where the length of the pariod depended on the class of the item.

Nervousness

- Q27. Do you have a net-change or regenerative MRP system?

 (In a regenerative system, the entire master schedule is exploded on each run. In net-change only the changes in the master schedule between runs are exploded).
- Q28. If it is a net-change system, then do you ever regenerate? If so when and why?
- Q29. If net-change, how do you take care of frequent changes?
- Q30. How frequently is the net-change or the regen run?

questions 28 and 29 turned out to be redundant because none of the firms interviewed had net-change MRP. The answers to questions 27,30,31,34,35,36 and 39

are best presented in the form of a table shown in Figure 22. (The questions follow).

Question 32 about non integral lead times also turned out to be of no relevance because lead times were so grossly determined that they were always assumed to be in weeks.

System Parameters, Capabilities

- Q31. What is the size of the time bucket?
- Q32. What if the lead time is non integral of the time bucket size
- Q33. Why did you choose the time bucket size you have?
- Q34. What is the length of the planning horizon?
- Q35. Does the system have pegging capability?
- Q36. Does the system have the firm planned order capability?
- Q37. What are some of the outputs generated?
- Q38. Can you track the progress of a particular job?
- Q39. How many hours does a typical computer run take?
- Q40. What are the improvements you would like to see in your system? What are your plans for the future?
- Q41. If you were to start all over again, what would you do different?

In reply to Question 33, only 2 firms said that they felt 1 week was natural for the time bucket size. All others

	Net Change or Regenerative	Frequency weeks	Size of Bucket in weeks	Planning Horizon in weeks	Pegging Capability?	Firm Order Capability	Computer time per run (hours)	Type of Computer
Firm A	Regen	1	1	78	Yes	Yes	8	IBM/370
Firm B	Regen	1	1	78	Yes	Yes	8	DEC-10
Firm C	Regen	ז	1	30	No	No	8	IBM/370
Firm D	Regen	1	1	52	No	No	20	IBM/360
Firm E	Regen	1	1	50	No	No		IBM/370
Firm F	Regen	1	1	20	Yes	No	-	IBM/370
Firm G	Regen	4 ⁽¹⁾	1	52	No	No	28	IBM/360

(1) This is the frequency of the MRP like old system. New system is not yet running

Figure 22 MRP survey system characteristics

chose 1 week as their bucket size because the consultant said so.

Sample outputs are provided in Appendix 1 in reply to Question 37.

Question 38 has been answered before.

Questions 40 and 44.

Some reactions to these questions were

- have to educate the users carefully
- would proceed slower not so much sophistication so early
- would like more CRT displays
- are satisfied and envison no changes
- do good forecasting
- go to net-change
- install shop floor control

CHAPTER 9

OBSERVATIONS AND CONCLUSIONS

One very common practice observed in the electronic firms I visited was the practice of "kitting". For each end product. a kit list is available. This is also sometimes known as a "pull deck". This is nothing but a list of all Items needed out of stock in order to make the end product. Kitting is the process of putting all such items needed to make the desired quantity of the desired end product into kits. These kits are prepared right at the start. Once these go onto the floor, they are "staged". This means that the items are taken out of the kits and sent to the work centres at which they will be needed. Some preliminary work might be done before the parts are sent to the work centres- such as bending and cutting resistor leads etc. Essentially, then, all the Items have to be in stock before an order is released to the floor and in fact the parts are in queue at every work centre through which the job passes.

This is a historical procedure and was adopted so that a job is not stranded because 1 or 2 parts are not available. Such a situation used to occur because inventory records were bad. However, this is not quite the concept of

MRP. If the cumulative lead time is 20 weeks, it does not make much sense to kit a part that will only be needed in week 19! Continuation of this technique means higher inventory levels of parts, higher work in process inventory and longer queues.

Another universal practice was the tight control of the stockroom. This was controlled with military precision and people had to get used to the idea. All the stockrooms were caged in. Someone suggested that building stockroom cages might be a good business as MRP became more popular! Such control was maintained because data base accuracy was very important in MRP. All the stockroom records were within 1% accurate of cycle counts— and mostly they were within 1/2%. Despite such accuracy however, the kitting procedure is being used.

None of the firms was doing a good job on master scheduling. Aggregate capacity planning was absent and shop loads were uneven. However, all the firms had a lot of flexibility in terms of overtime, mobility of people, subcontracting etc. and this helped them achieve some kind of a balance.

No firm froze the master schedule over the entire cumulative lead time. Again, this was possible because of

the flexibilitles discussed in the previous chapters.

Safety stock was maintained very definitely at the purchased parts level and at the end product (or level 1 product in the case of a modular bill of material) level. Safety time was built into purchased items due to informal lead time setting. Very often safety stocks were maintained at intermediate levels. Yield factors were built in. Safety stock quantities were getermined on feel.

Lead times were not analysed at all. These were taken as vendor lead times or snop floor estimates. Almost no effort was made at controlling lead times via I/O control and not a single firm had tried to study queues to determine reasonable lead times. As a result lead times were inflated and inthemselves provided a large safety factor. This being true, the assumption of fixed lead times regardless of quantity caused no problems.

Lot sizing was done almost entirely on the basis of feel and was done manually by the planners. No attempt was made to evaluate techniques in retrospect. Certainly no aggregate analysis was done.

All items were always included on the bill of material and all firms used reorder point for litems such as nuts, bolts etc. Some firms did have cheap, long lead time,

purchased items which they still controlled by MRP.

Overall, I had the feeling that the firms had benefited even though they could not quantify their benefits. However, these benefits had resulted mostly due to better information provided by the HRP explosion rather than anything else. Host firms were complacent and were satisfied by the benefits they had achieved. From the study it was clear, however, that the firms were far from realising the full benefits achievable.

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Clark Equipment Construction Machinery Division, ICH 1-676-052

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Granger Transmission (A), ICH 9-675-201

Granger Transmission (8), ICH 9-675-292

Granger Transmission (C), ICH 9-675-203

Markem Corporation (A), ICH 9-673-001

Harkem Corporation (a), ICH 9-673-002

Pittsfield Manufacturing Company, ICH 9-613-068

APPENDIX 1

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					#019-00MAD-01705		7005		• •	CANCEL-
[:H]] •AE	140	IN LINE WIR HIITH PML		HONE	#019-UDMAE-01691		760344	*	•	CANCEL-
				Bear field	401 W-40.144-01442		740 181		•	CANCEL
****	3				#014-00JAA-016#2		7.03.		-	CANCEL-

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04/02/16	>><==	MFT MFT PLAN DRD		NET PLAN DAD	11F# 06-132250-300 01	ONHAND #	SFTYSTKB	estatententententententententententententent	OPEN NRD	PLAN FIRD	**************************************	DPEN DRD	WFT PLAY ORD	**************************************	OPEN ORD WET 91 AN ORD	ITEM 36-132269-300 01	NAMAND #	SFIVSTK#	**************************************	OPFN ORD NET

PURCHASING OPEN GROERS ONE WITHIN THE REVIEW TIME

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	AVAIL																		~7																														
10 SHIDP DAYS **	DESCRIPTION	COTT DIA 1175 # SOLDER		60 MESH SIL BRZG ALLOY	LOSO DIA 161 F S SOLDER	.036 DIA MULTICORE SLUR	AND STE WELD WIRE	.035 MILD STL WELD WIRE	TELD STE WELD	TLO STL WELD	(.781 X 2 IN		.033 X .935 X Z IN MICA	SS	5/8 X 3/4 6RASS HAR	1/2 HEX BHASS	TA HEX BHASS BAR	HER BRASS BAK	I HEX BRASS BAR	9/16 HE DIA BRASS KUD	5/8 DIA SAE(213/1215 CS	5/0 014 5461513/1213 C3	175 OF A SAF 1018 CS	1/32 A 1 IN SAE 1010 CS	K5/8	.030 x 2 5/16 C1074 C5	1/16x 3-5/8 SAE1010 CRS	COSC R 6 SAF 1010 CRS	TOO A TO THE TOTAL TOTAL	.050 K 7.750 SAE 1010CS	5/3 TYPE 321 SST ROD	19/32 DIA 303 SST	5/8 DIA. 303 SST MUD	OLD MER SIG NSI BAN	SALA DIA TYPE 304 SS ROD	01A 17-4 PH SS	.032 x 3 IN 302-304 551	x .750 302-304	10 x 200 200 C10 x 200 C10	SRONZE MOD	3/16 DIA 36 K NI HF ROD	.625 PIA WOODEN DOWEL	1.375 HEX 2024-7351 AL	.031 x 9.150 3003-H14 AL	.U43 X 9 3433-0 AL STP	D X	70 X -565 10		
REVIEW TIME # 10	TTEN NUMBER		10 003-96-001	05-00	34-000 01	30313-530 01	10 384-000 01	00334-000	10	10 334-000 01	10 000 -10	3-500 01	00 10 002 11 000 100	10 000-20	000-20020	10 2008-COO 01	70	0	01 00	00 10	03.000-000-0000	1000	200	00 10 00	00 01	86-C00 J1	10	03612-000 01	00 10 000-1300-100	000	50	16 000-91	10-000-61	00-104133-030 01 00	3 8	10 000-44	10 000-70	ا ا	30-10-00-10-00-00-00-00-00-00-00-00-00-00	020-020	10	10 000-15250	514-C10 OF	10 600-625501	10 010-115401	102231-000 31	06002-030	00-106002-010 01 00	
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*OVDUE ORDERS*573* GTY

DESCRIPTION

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PLANNED ORDER REPORT

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Firm C

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MATERIAL SHORTAGE REPORT	DESCRIPTION	ON HAND	391	DESCRIPTION		ON HAND	166		DESCRIPTION	ON HAND	IN 683	DESCRIPTION	ON HAND	IN 683
	00-035100-005 01	DESCRIPTION	CONNECTOR ADAPTOR	10 200-001285-20		DESCRIPTION	CONNECTOR ADAPTOR		10 100-501510-50	DESCRIPTION	ELFCTRICAL CONNECTOR IN	04-035104-001 01	DESCRIPTION	ELECTRICAL CONNECTOR IN
	PARENT ITEM NUMBER	COMP ITEM NUMBER	04-035104-001	A A A A A A A A A A A A A A A A A A A		COMP ITEM NUMBER	04-035104-001		PARENT ITEM NUMBER	COMP ITEM NUMBER	06-124408-000	PARENT ITEM NUMBER	COMP ITEM NIMBER	06-124408-000

Firm E

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CNORO-PURCH	435	DWORD-10A	DNOR D-MKE		GROPGL A GROGTY	TV	PUR-LO S	SS MFG-LD	#FG-04-94M	
SALOH 2	202 SFTSTA	ALLOC		QTY-IN-INSP	430 ACCT	430 ACCT-NO 11610 020 SHANKF		.00 USACE-YTO	YT0 586	47.78
GROSS SMEO RFC	1/14/73 25 430	1/21/75	1/28/75	2/04/75	271173	2/18/75	2/25/75	3/04/75	3/11/15	40
PLAN ORD PRJ BAL	100	927	527	0	0	0	773	:	:	997
GROSS SHED REC	3/25/75	4/01/13	4/00/75	4/15/18	4/22/75	4/29/75	5/06/75	\$/13/75	\$120/15	
PLAN ORD PRJ BAL	386	*	306	\$0\$	308	306	334	129	334	***
5055	4/03/75	4/10/79	6/17/15	6/24/15	1/01/18	1/08/75	7/13/75	1/22/15	8/12/75 129	
	i	# 5				33	2	;	129	-207
6.0	8/26/75	9/02/13	9/09/75	\$7.67.75	9/23/75	9/30/75	10/01/15	10/14/75	10/21/75	1.13
SHED REC			: :							•
PRJ BAL	162-	142-	246-	-942	-9+2	246-	-842	-942	248-	
GAOSS	11/04/15	11/11/18	11/18/75	11/25/75	12/05/18	12/09/75	12/14/75	12/23/75	12/30/75	
SHED REC HET REQ PLAN GRO	246-	-942	246-	-912	249-	340-	- 9 - 9 - 9	**	**	÷.

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		PLANNED GROERS	: A	ANNED GROEF		- A	BUY RUN DATE OL/15/75	15/15	
	PART &	DESCRIPTION	01/14/75	01/14/75 01/21/75 01/28/75 02/04/75 02/11/75	01/28/15	02/04/75	02/11/75	SO MEEKS	
	11603-68	4-32X2 5/16 Ft SC					*	9627	
	21792	TERMINAL HTR/233					43	:	
	21804	EXH TUB/233/269/281				=	108	1417	
	21972	QUIPUT TRANSFORMER		7.8				979	
	21973	.A. VANE ANDDE	166	. •			1136	8728	
	21974	BLOCK ANDDE		\$1				939	
	21981	ENSIRATOR HTR/22018			05.7	•		***	
	22157	TERMINAL LUG				120		1174	
	22448-2	SPACER CATHODTE 233	424		*	•	*	1650	
	85422	LABEL TOENT MA2394281	**		:			145	
	22432	MAGNET MAZES	50			:		430	
	22633	150L 800V /269/22640			02			151	
HRP	22637	COVER CHORE/269	232					403	
7-7.	19922 7-7.	SPACER HEATER/269	97	430			345	1023	
0	22643	CATHODE SPACER/269					•	1324	
	22713	LABEL/233	*1		12			392	
	44133	LEAD WIRE CREEN	2.7			20		386	
	46137	WIRE 620 YEL KYNAR INS	131	97			20	100	
	96136	LEAD WIRE YELLOW	27			02		366	

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#EPGA!		QUANTITY	20 :	200	150	100	150	500	220	202	220	500	522	765	181	200	\$00	707	634	200	503	562	395	503	500	533	333	\$00	200	200	493	200	004	500	220	500	220
PRP LICEPTICN REPGAL	REGAT / CODER	CUE CATE	37/16/76	01/22/16	04/15/74	07/18/74	CB/15/74	01/25/14	04/15/14	\$1/52/15	08/15/14	07/25/74	04/15/74	01/25/14	C6/27/74	C7/18/74	42/51/80	. 07/18/74	C6/2C/14	08/15/74	07/18/74	41/11/15	C6/2C/74	07/16/74	08/15/14	07/25/14	06/21/14	07/16/74	41/51/90	01/18/14	07/25/74	67/18/74	07/25/74	07/25/14	11/51/80	07/25/14	42/5//80
	- KCEP LICA	5005	90	4	67	8	67	90	13	26	•	90	51	*5	93	9 ~	5.7	90	26	5	•	•	36	• 1	**	*	90	61	61	90	6.1	97	61	**	• -	20	•=
24/24/14		PART No.	F-15-15	2000	# 50.26 S	350266	420265	129058	#50621	827622	850522	853523	45.1524	@505@3	450643	453633	#500E3	433646	45.00 a	453065	#506 m6	85033C	ロボロフチョ	850810	450630	650e32	11301	111058	#2:33E	3-1-1-8	1-45454	#5425-3	85455-3	#3+3C-F#	81-01-58	61-0/158	のコーウルナへの

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MU DE EXCEPTIONS GROUP FUE

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CP #30#0	520816	518003	*1F0C3	C00017	Coosts	R23780	95767	459395	459953	462676	463322	*43843
	PART NO BAL DUE DIV	45 P4K1 NU BAL DUE DIV	43 PART NO BAL DUE DIV 22525 . 27 30 22511 61 50	43 PART NU BAL DUE DIV 22525 . 27 30 22511 el 30 22642 91 30	43 PART NO BAL DUE UTV 22525 77 30 22542 61 30 22642 91 30	43 Pakt 343 Bat DUE UIV 22525 77 30 22542 61 30 22642 91 30 22645 95 30	43 Pakt 30 BAL DUE DIV 22525 61 61 30 22642 91 30 22646 95 36 2265 82 30 3311-5 1000 39	43 PART NU BAL DUE UIV 225.25 2264.2 41 30 2264.2 41 30 2264.5 41 30 2264.5 61 30 2264.5 62 30 2264.5 62 30 2265.5 62 30 2364.0 30	43 PART NU BAL DUE DIV SCH CATE 22525 27 30 052574 22642 91 30 052574 22643 95 36 052574 22645 95 36 052574 22645 82 30 052574 35311-> 1000 39 0 40710 250 36 072974	43 PART NU BAL DUÉ DIY SCH CATE 22525 27 30 052574 22642 91 30 052574 22646 97 36 052574 22646 95 36 052574 22645 82 30 052574 22645 82 30 052574 33311-3 1000 39 0 46710 250 36 072974 22134 25 30 050474	43 Pakt NU BAL DUE DIY SCH CATE 22555 225642	43 PART NU BAL DUE DIY SCH CATE 22525 27 30 052574 22642 91 30 052574 22643 95 30 052574 22645 95 30 052574 22645 82 30 052574 33340 40 30 052574 40 30 30 052574 40 30 30 052574 40 30 30 052574 40 30 30 052574 40 30 30 052574 40 30 30 050774 40 30 060174 41470-1 70 30 060174

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Pipm E	SHORTAGE REPCAT		DA HAND ALLOC	•				334	369	4"					\$\$		30			369	140	
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म्याम्य	BUYER PLANNER	MOVE IN	VENCER NAME	14 E000	TV = COD	WARTZITE PROCE	QUARTZITE PRCCE	QUARTZITE PROCE		QUARTZITE PROCE		QUARTITE PROCE		TRANS TECH INC		TV 4000		TV #000	AMERICEN CONP		DELTA ELECTAGNI	TYNUOD CORP
			DADER NO	4.1014	470749	470753	470754	410157		465570		+70754		700695		470438		192019	467829		**\$102	766014
	04/30/74	SDE K	DESCRIPTION	SHUNT	COMP RING	FERRITE	MAGNET	3-12 Ka 33-5		FEARITE		FERRITE		FERRITE & DIELECTRIC		SHUNF CLEP		POLE PIECE	COMM		Conn	CAN ASSY
	,	BUTER CODE K	DA T. A.	017638-14	9-952929	626359-5	626361-12	626765-23		626765-30		626793-3		0.0000		1-916-29		627308-3	627806		4-692654	*528714

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CAPACITY PLANKING - AEP

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PUN CATE	ITEM NUMBER	11-015	33-332	33-323	33-0-1	33-633	33-30	33-003	33-633	33-333	33-033	33-003	33-23	33-033	33-06	40-07	71-071		72-059	ı			9	73-013	73-04	31-07			95-58		1			001 82-0129500-000	000-0010060-06 700
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	9250	• 10	CL SR LT SS D P2 12 PR GPEN CROERS. P	CL 58 LT n P2 03	0223	22-	0524	* " "E	CL SB LT 0 P2 03	0223	-22-	0524	35-	CL 58 LT A P2 16	0223		1792
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ٿ	9790	55-	M/USE NO REQU S NO PAR	#/USE	9210	14-	0426	3.54	M/USE	0126	-51	0426	33-	M/USE 322	9210	41 40 0 1 -0 0 0 a.	1320
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	17132522 9270-04652 17132522 9270-04652	DEPT-1700262 DATE-04/10/76	1776		LINE		RTAGE/PRESHORT	SHORTAGE/PRESHORTAGE LISTING	9				
17132562 97810-60+00 PCE-ECG BUFFER 75 0+0018/76 0+018	17132592 07830-66502 078310-66502 078310-66503 079210-665	INSTRUMENT	3		0ESCRIPTION	CTV REG+0	PRESHT	DATE			STOCK.	CNTRL	
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MATERIAL REQUIREMENTS PLANNING A STUDY

by

A)it Surajmal Kanodia

B. TECH., Indian Institute of Technology, Bombay
(1973)

SUBMITTED IN PARTIAL FULFILLMENT

OF THE REQUIREMENTS FOR THE

DEGREE OF MASTER OF

SCIENCE

at the

MASSACHUSETTS INSTITUTE OF TECHNOLOGY

June, 1976

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(JUN	11 1976)

MATERIAL REQUIREMENTS PLANNING A STUDY

by

Alit Suralmal Kanodia

"Submitted to the Alfred P. Sloan School of Hanagement on May 7th, 1976 in partial fulfillment of the requirements for the degree of Master of Science."

Inventory management techniques have gained in importance in the past few years because of the cash crunch being faced by most companies. Material Regulrements Planning (MRP) is gaining rapidly in popularity, specially after the APICS (American Production and Inventory Control Society) MRP Crusade. The technique is being presented as if it were the cure for all ills. The purpose of this thesis is to identify a number of issues that are relevant to MRP and, wherever possible, to propose an approach. Another purpose is to study how firms tackle these issues and to present real-life Implementation characteristics. With this in mind, seven firms were interviewed personnaly. The study concludes that the Issues are largely unresolved in Industry and whatever benefits are accruing are mostly due only to better timing Information generated by the explosion process rather than any other formal procedures. It follows that further benefits are achievable if the issues are tackled in a scientific manner.

Thesis Supervisor and Chairman:
Title:

A

Arnoldo C. Hax Associate Professor of Hanagement Science

Thesis Supervisor: Title: Stuart Madnick Assistant Professor of Management Science